



Quarterly Performance Report

November 2021

Period Covered: 1 April 2021 to 30 September 2021

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour

Performance Context

In quarter 2 of 2021/22 there has been an increase in group 1-5 crime of 15.3% when compared to quarter 2 of 2020/21. However in 2020/21 at this point the country was still subject to pandemic restrictions and recorded crimes were lower than would normally have been expected. The quarter 2 figures for 2021/22 are similar to those recorded for quarter 2 of 2019/20, pre-pandemic.

In quarter 2 of 2021/22 there has been a decrease in antisocial behaviour incidents of 24.9% when compared to quarter 2 of 2020/21. The increase in antisocial behaviour incidents in quarter 2 of 2020/21 was in large part due to the increased number of calls to Police Scotland during lockdown where breaches of government guidelines were being regularly reported. The quarter 2 figures for 2021/22 are more closely aligned to those recorded for quarter 2 of 2019/20, pre-pandemic.

In quarter 2 of 2021/22 there has been a 14.9% increase in people being monitored for antisocial behaviour. In quarter 2 of 2020/21 the country was still subject to pandemic restrictions therefore there was a decrease in the number of cases referred for monitoring. The number of early interventions undertaken by ASB partners has increased by 5.6% when compared to quarter 2 of 2020/21.

Mediation referrals are 54.5% lower in quarter 2 of 2021/22 when compared to quarter 2 of 2020/21. There has also been a drop in the percentage of mediation cases that have a successful outcome. The downturn in performance in this quarter is due to the continued impact of COVID-19 lockdown restrictions and the continued involvement of the mediation officer in the Gypsy Traveller liaison role.

Key Successes

Antisocial Behaviour (ASB) working practices continue to develop with further changes planned to give even more resilience to the service. There has been no break in service throughout the pandemic although some elements of the business have had to adapt.

Key Issues

Face to Face meetings for high tariff offenders are still not in place and continue to be carried out by mail and telephone. Corporate guidance on correspondence and the conduct of such meetings is still awaited.

The Mediation Officer has now moved to a new post leaving Safer Communities without a mediation service, currently. However plans are in place to cross-skill all Antisocial Behaviour Unit officers to give additional flexibility in service provision. Negotiations have also taken place with partners so they too have some trained mediators in place. It is hoped that by the start of 2022 the service will be in a significantly stronger position in relation to service delivery and resilience.

Key Activities

More staff skilled in mediation are being trained. Staff within the Antisocial Behaviour Unit are incrementally undertaking accredited mediation training. Some procedural work is required to ensure a conflict of interest is avoided in the antisocial behaviour and mediation functions to retain independence.

An IT system is being developed by Scottish Borders Council to replace the system currently used by the Antisocial Behaviour Unit and currently provided by a 3rd Party supplier. The replacement system will provide alignment with other SBC corporate systems, will provide better resilience to failure and will allow the Antisocial Behaviour Unit to enhance service provision through the benefit of using more up to date technology.

Link Housing is due to sign up to the Safer Communities Policy and Procedures. Link Housing are the largest Registered Social Landlord in Scotland and manage some 100 Properties in the Borders, mainly in the East. The benefit of Link Housing signing up to the service is to ensure better and more timely information flow is provided so that prompt action can be taken against Antisocial Behaviour offenders in Link Housing properties or Link Housing tenants that are subject to antisocial behaviour can be better and more quickly supported.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in quarter 2 of 2021/22 is 658. This is 9 incidents (1.3%) lower than 2020/21 at the same point.

The number of referrals to Domestic Abuse Advocacy Support (DAAS) service in quarter 2 of 2021/22 is 255. This is 37 referrals (17%) higher than 2020/21 at the same point. Repeat referrals to the DAAS service in quarter 2 of 2021/22 stand at 28.3%, better than the target of 30%. The number of clients contacted within agreed timescales is significantly higher than the 80% baseline and currently stands at 92.6%.

Key Successes

DAAS have reviewed and restructured the court support only provision in the service and negotiated with partner agencies a consent based referral for DAAS that will include court support; this improves the support given to all referrals and reduces the number of cases in DAAS that need to be kept open with court dates well into 2022. It is a safer option for clients and broadens the support offered; providing clarity in relation to risk and therefore more accurate court reports.

DAAS continues to deliver services into a second year of the pandemic without a break in provision. Staffing capacity has been challenged, however, there is increased resilience in the team due to the integration of the service into Safer Communities.

Early Years Domestic Abuse Recovery (EYDAR) is nearing completion of the first ever group for mother and very young children, mapping the CEDAR model to early years recovery for this first pilot. CEDAR was awarded 76% of the DES funding it applied for which enables the continuation of domestic abuse recovery work to 2023.

Key Issues

The Hub Solutions database contract is due for renewal in December 2021, which is a critical component of the DAAS service. A Data Protection Impact Assessment is underway and procurement processes need to commence soon. This is a resource intensive process for the service and decisions regarding the long term future of case management provision need to be concluded.

Funding for DACS (Children1st) adult domestic abuse service has been significantly reduced (from 86hrs/week provision to 24hrs/week provision) as a result of their DES funding award. This is impacting on the case load for the DAAS service. A new referral pathway protocol has been agreed but there is a need to ensure we evaluate the impact in relation to risk management, access to recovery, and the potential for an increase in repeat victimisation. This has been communicated and discussed in the Public Protection Committee and concerns raised with the Scottish Government.

Key Activities

DAAS continue to work with partner agencies and provide workforce development, awareness sessions; Plans are underway to provide a range of training in 2022 under the public protection training framework.

The White Ribbon Status project is underway with a launch during the forthcoming 16 Days of Action. The campaign engages with men to create an environment which encourages everyone to stand up to, and speak about Violence Against Women (VAW). Men are asked to sign up to the pledge “To never commit, condone or remain silent about VAW in all its forms”.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Performance Context

Road safety remains a key focus for the team. For the team's priority areas of focus, accidents involving motorcyclists showed an increase in casualties to the end of quarter 2 of 2021/22 when compared to 2020/21 in the same time period, with 10 additional casualties reported. Accidents involving older drivers have resulted in 1 killed or seriously injured to the end of quarter 2 of 2021/22, lower than 2020/21 in the same time period. Younger drivers aged 17-25 involved in accidents have resulted in 3 killed or seriously injured to the end of quarter 2 of 2021/22, higher than 2020/21 in the same time period.

Key Issues

The Community Safety Officer was seconded into the SBC Community Assistance Hub from March 2020. The post holder has now left SBC therefore the post is now vacant. A revised job description is being finalised to reflect current and future requirements of the role. The recruitment process is due to commence soon.

Most primary functions with regard to road safety remain suspended. As a result there has been no further proactive activity to date and none of the driver training initiatives have been possible. It is hoped that Drivewise inputs can begin again as restrictions ease and public health advice allows.

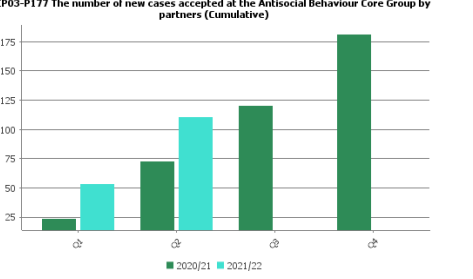


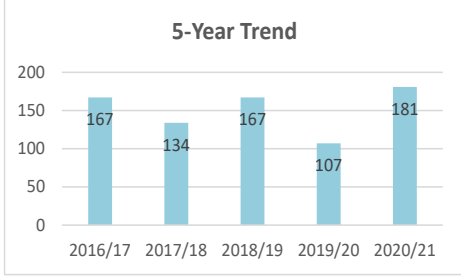
Through the CAT tasking process there is an opportunity to highlight locations of concern for speeding allowing specific enforcement activity to occur to assist in preventing accidents.

Safer Communities Team

Traffic Light: Red 4 Amber 2 Green 10 Data Only 3

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
<p>Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p> <table border="1"> <caption>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~2,200</td> <td>~1,800</td> </tr> <tr> <td>2</td> <td>~4,200</td> <td>~3,200</td> </tr> <tr> <td>3</td> <td>~5,800</td> <td>~4,800</td> </tr> <tr> <td>4</td> <td>~7,200</td> <td>~6,000</td> </tr> </tbody> </table>	Period	2020/21	2021/22	1	~2,200	~1,800	2	~4,200	~3,200	3	~5,800	~4,800	4	~7,200	~6,000			<p>3,169</p>	<p>4,217</p>	<p>Where We Are</p> <p>A 24.9% decrease in incidents in 2021/22 for the year to date when compared to 2020/21 for the same time period. This equates to 1048 fewer incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The significant decrease is mainly due to an easing of COVID-19 government restrictions in quarter 1 of 2021/22 when compared to what was in place in the first quarter of 2020/21. Breaches of government restrictions are recorded as antisocial behaviour by Police Scotland.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by Scottish Borders Council,</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Incidents</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>5172</td> </tr> <tr> <td>2017/18</td> <td>5683</td> </tr> <tr> <td>2018/19</td> <td>5740</td> </tr> <tr> <td>2019/20</td> <td>5406</td> </tr> <tr> <td>2020/21</td> <td>7289</td> </tr> </tbody> </table>	Year	Incidents	2016/17	5172	2017/18	5683	2018/19	5740	2019/20	5406	2020/21	7289
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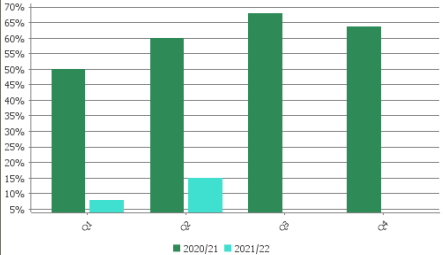


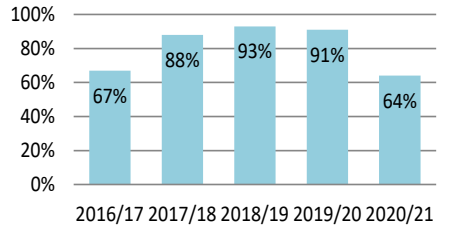
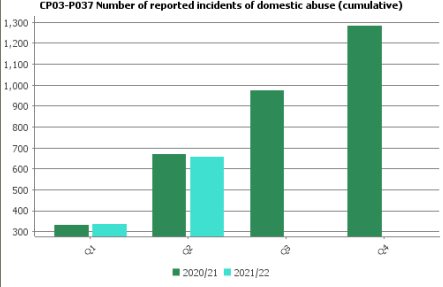


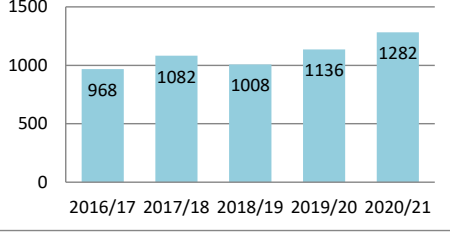
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<p>The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)</p>	<p>CP03-P177 The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)</p>  <table border="1"> <caption>Cumulative New Cases</caption> <thead> <tr> <th>Quarter</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~20</td> <td>~55</td> </tr> <tr> <td>Q2</td> <td>~70</td> <td>~110</td> </tr> <tr> <td>Q3</td> <td>~115</td> <td>~125</td> </tr> <tr> <td>Q4</td> <td>~175</td> <td>~175</td> </tr> </tbody> </table>	Quarter	2020/21	2021/22	Q1	~20	~55	Q2	~70	~110	Q3	~115	~125	Q4	~175	~175			110	72	<p>Where we are Currently</p> <p>The number of new cases accepted at the antisocial behaviour core group in 2021/22 for the year to date is 110. This is 38 cases (52.8%) higher than 2020/21 for the same time period.</p> <p>Our Successes/Our Issues</p> <p>The number of new antisocial behaviour cases has increased from 2019/20 levels, however in quarter 1 and 2 of 2019/20 we were still feeling the impact of the first lockdown of the pandemic.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do and what diversions can be implemented to reduce the number of new cases.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Number of Cases</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>167</td> </tr> <tr> <td>2017/18</td> <td>134</td> </tr> <tr> <td>2018/19</td> <td>167</td> </tr> <tr> <td>2019/20</td> <td>107</td> </tr> <tr> <td>2020/21</td> <td>181</td> </tr> </tbody> </table>	Year	Number of Cases	2016/17	167	2017/18	134	2018/19	167	2019/20	107	2020/21	181
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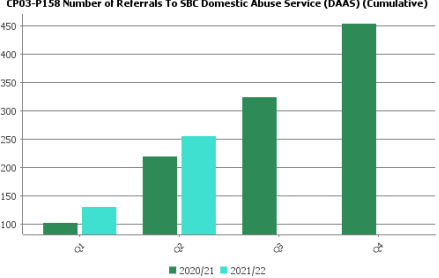


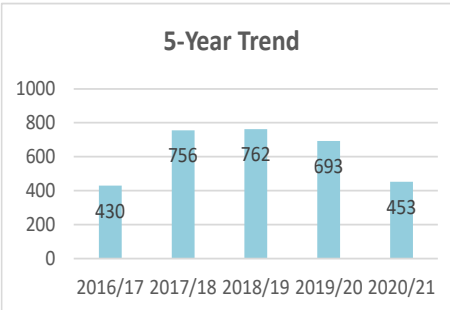
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						<p>and early interventions are similar to last year at this point.</p> <p>Throughout the pandemic there has been a reduced provision of mediation and victim support services. If these services had been fully operational it is likely that early intervention figures would have been higher.</p> <p>We continue to work as a partnership to share information and respond in a coordinated way.</p> <p>What we are doing</p> <p>We are using analysis to better understand antisocial behaviour and to improve the approach being taken and the outcomes for complainers.</p>	

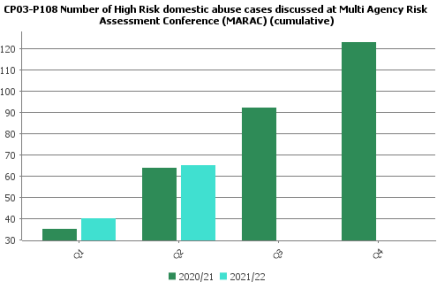


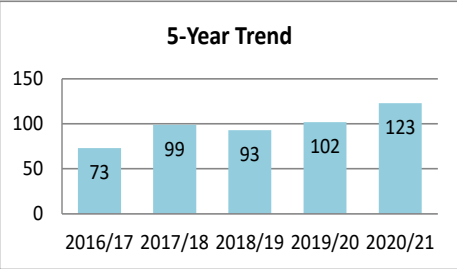
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<p>Number of persons being monitored for antisocial behaviour (cumulative)</p>	<p>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</p> <table border="1"> <caption>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~400</td> <td>~500</td> </tr> <tr> <td>2</td> <td>~800</td> <td>~1000</td> </tr> <tr> <td>3</td> <td>~1200</td> <td>~1300</td> </tr> <tr> <td>4</td> <td>~1600</td> <td>~1700</td> </tr> </tbody> </table>	Period	2020/21	2021/22	1	~400	~500	2	~800	~1000	3	~1200	~1300	4	~1600	~1700			958	834	<p>Where we are currently</p> <p>124 more people monitored for antisocial behaviour in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 14.9% increase.</p> <p>Our Successes/Our Issues</p> <p>We are currently looking at amendments to the current antisocial behaviour recording system to enable us to better analyse and understand the effectiveness of intervention methods and so improve the approach being taken and as a result improve the outcomes for complainers.</p> <p>There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues.</p> <p>Monitoring cases are higher than last year at this point due to the fact that we were in lockdown in Quarter 1 of 2020/21 and that resulted in fewer people being monitored.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented.</p> <p>A formal process exists between partner agencies to take a</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>1825</td> </tr> <tr> <td>2017/18</td> <td>1688</td> </tr> <tr> <td>2018/19</td> <td>1561</td> </tr> <tr> <td>2019/20</td> <td>1636</td> </tr> <tr> <td>2020/21</td> <td>1645</td> </tr> </tbody> </table>	Year	Value	2016/17	1825	2017/18	1688	2018/19	1561	2019/20	1636	2020/21	1645
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																																																			
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Number of mediation referrals (cumulative)	<p>CP03-P120 Number of mediation referrals (cumulative)</p> <table border="1"> <caption>CP03-P120 Number of mediation referrals (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>26</td> <td>4</td> </tr> <tr> <td>2021/22</td> <td>33</td> <td>15</td> </tr> <tr> <td>2022/23</td> <td>43</td> <td>18</td> </tr> <tr> <td>2023/24</td> <td>49</td> <td>49</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	26	4	2021/22	33	15	2022/23	43	18	2023/24	49	49			15	33	<p>Where we are currently</p> <p>A decrease of 18 referrals in 2021/22 to date when compared to 2020/21 for the same time period, which equates to a 54.5% decrease.</p> <p>Our Successes/Our Issues</p> <p>The decrease in referrals is largely due to the impact of the COVID-19 lockdown and the inability to conduct face to face mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>149</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>153</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>123</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>152</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>49</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	149					2017/18		153				2018/19			123			2019/20				152		2020/21					49
Year	2020/21	2021/22																																																								
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The percentage of referrals to the mediation service that become mediation cases (Cumulative)	<p>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p> <table border="1"> <caption>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>4%</td> <td>50%</td> </tr> <tr> <td>2021/22</td> <td>18%</td> <td>27%</td> </tr> <tr> <td>2022/23</td> <td>37%</td> <td>37%</td> </tr> <tr> <td>2023/24</td> <td>37%</td> <td>37%</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	4%	50%	2021/22	18%	27%	2022/23	37%	37%	2023/24	37%	37%			26.7%	35%	<p>Where we are currently</p> <p>26.7% of mediation referrals have become mediation cases in 2021/22 to date against a baseline target of 35%.</p> <p>Our Successes/Our Issues</p> <p>The impact of the COVID-19 lockdown meant that there has been little opportunity to conduct mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>32.2%</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>43.1%</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>36.6%</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>34.2%</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>36.7%</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	32.2%					2017/18		43.1%				2018/19			36.6%			2019/20				34.2%		2020/21					36.7%
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<p>Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>	<p>CP03-P121 Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>  <table border="1"> <caption>CP03-P121 Data</caption> <thead> <tr> <th>Period</th> <th>2020/21 (%)</th> <th>2021/22 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>50</td> <td>10</td> </tr> <tr> <td>Q2</td> <td>60</td> <td>15</td> </tr> <tr> <td>Q3</td> <td>65</td> <td>0</td> </tr> <tr> <td>Q4</td> <td>60</td> <td>0</td> </tr> </tbody> </table>	Period	2020/21 (%)	2021/22 (%)	Q1	50	10	Q2	60	15	Q3	65	0	Q4	60	0			14.8%	80%	<p>Where we are currently</p> <p>14.8% of mediation cases have shown agreement/improvement following mediation in 2021/22 to date against a baseline target of 80%. The success rate has been significantly affected by COVID-19 lockdown restrictions.</p> <p>Our Successes/Our Issues</p> <p>The decrease in success rate is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation through face to face contact.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Success Rate (%)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>67%</td> </tr> <tr> <td>2017/18</td> <td>88%</td> </tr> <tr> <td>2018/19</td> <td>93%</td> </tr> <tr> <td>2019/20</td> <td>91%</td> </tr> <tr> <td>2020/21</td> <td>64%</td> </tr> </tbody> </table>	Year	Success Rate (%)	2016/17	67%	2017/18	88%	2018/19	93%	2019/20	91%	2020/21	64%
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<p>Number of reported incidents of domestic abuse (cumulative)</p>	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p>  <table border="1"> <caption>CP03-P037 Data</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>350</td> <td>350</td> </tr> <tr> <td>Q2</td> <td>650</td> <td>650</td> </tr> <tr> <td>Q3</td> <td>950</td> <td>0</td> </tr> <tr> <td>Q4</td> <td>1250</td> <td>0</td> </tr> </tbody> </table>	Period	2020/21	2021/22	Q1	350	350	Q2	650	650	Q3	950	0	Q4	1250	0			658	667	<p>Where We Are</p> <p>9 fewer incidents reported in 2021/22 to date when compared to 2020/21 for the same time period, which equates to a 1.3% decrease.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported, particularly during the current pandemic.</p> <p>What We Are Doing</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Number of Incidents</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>968</td> </tr> <tr> <td>2017/18</td> <td>1082</td> </tr> <tr> <td>2018/19</td> <td>1008</td> </tr> <tr> <td>2019/20</td> <td>1136</td> </tr> <tr> <td>2020/21</td> <td>1282</td> </tr> </tbody> </table>	Year	Number of Incidents	2016/17	968	2017/18	1082	2018/19	1008	2019/20	1136	2020/21	1282
Period	2020/21	2021/22																																
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						<p>During the current pandemic increased scrutiny of the number of domestic abuse incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service is being undertaken with regular updates provided to Police Scotland and Scottish Borders Council Management Team.</p>																																																				
<p>Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p>	<p>CP03-PI158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p>  <table border="1"> <caption>CP03-PI158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~100</td> <td>~130</td> </tr> <tr> <td>Q2</td> <td>~220</td> <td>~250</td> </tr> <tr> <td>Q3</td> <td>~320</td> <td>~330</td> </tr> <tr> <td>Q4</td> <td>~450</td> <td>~450</td> </tr> </tbody> </table>	Year	2020/21	2021/22	Q1	~100	~130	Q2	~220	~250	Q3	~320	~330	Q4	~450	~450			<p>255</p>	<p>218</p>	<p>Where We Are Currently</p> <p>255 referrals into DAAS (Adults) in 2021/22 to date, which is 37 additional referrals when compared to 2020/21 for the same time period and equates to a 17% increase.</p> <p>Our Successes/Our Issues</p> <p>The COVID-19 pandemic has had an impact on referrals into domestic abuse services but the referrals have increased in quarter 1 and quarter 2 of 2021/22.</p> <p>What We are Doing</p> <p>As government measures to combat COVID-19 are eased it is expected that referrals into the Domestic Abuse Advocacy Support service (DAAS) will increase.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>430</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>756</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>762</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>693</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>453</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	430					2017/18		756				2018/19			762			2019/20				693		2020/21					453
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<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p> <table border="1"> <caption>CP03-P170 Data</caption> <thead> <tr> <th>Year</th> <th>Value 1</th> <th>Value 2</th> <th>Value 3</th> <th>Value 4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>27.5%</td> <td>28.5%</td> <td>32.5%</td> <td>32.5%</td> </tr> <tr> <td>2021/22</td> <td>30.5%</td> <td>28.5%</td> <td>32.5%</td> <td>32.5%</td> </tr> </tbody> </table>	Year	Value 1	Value 2	Value 3	Value 4	2020/21	27.5%	28.5%	32.5%	32.5%	2021/22	30.5%	28.5%	32.5%	32.5%			28.3%	30%	<p>Where we are currently</p> <p>A decrease of 1.7 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently better than target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>29.1%</td> </tr> <tr> <td>2017/18</td> <td>25.3%</td> </tr> <tr> <td>2018/19</td> <td>25.2%</td> </tr> <tr> <td>2019/20</td> <td>33.9%</td> </tr> <tr> <td>2020/21</td> <td>32.6%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	29.1%	2017/18	25.3%	2018/19	25.2%	2019/20	33.9%	2020/21	32.6%
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<p>Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>	<p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p> <table border="1"> <caption>CP03-P247 Data</caption> <thead> <tr> <th>Year</th> <th>Value 1</th> <th>Value 2</th> <th>Value 3</th> <th>Value 4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>82.5%</td> <td>85%</td> <td>81%</td> <td>81%</td> </tr> <tr> <td>2021/22</td> <td>93.5%</td> <td>92.5%</td> <td>81%</td> <td>81%</td> </tr> </tbody> </table>	Year	Value 1	Value 2	Value 3	Value 4	2020/21	82.5%	85%	81%	81%	2021/22	93.5%	92.5%	81%	81%			92.6%	80%	<p>Where We Are</p> <p>92.6% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April 2021 and 30th September 2021.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p> <p>Our Successes/Our Issues</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>77.9%</td> </tr> <tr> <td>2017/18</td> <td>90.0%</td> </tr> <tr> <td>2018/19</td> <td>72.4%</td> </tr> <tr> <td>2019/20</td> <td>85.1%</td> </tr> <tr> <td>2020/21</td> <td>80.6%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	77.9%	2017/18	90.0%	2018/19	72.4%	2019/20	85.1%	2020/21	80.6%
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						<p>Contact targets have been met for this quarter.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. Where target aren't met analysis is conducted on a case by case basis to determine the reason contact was not made in the agreed timescale and corrective action is taken as appropriate.</p>																											
<p>Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>  <table border="1"> <caption>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>35</td> </tr> <tr> <td>2021/22</td> <td>40</td> </tr> <tr> <td>2020/21</td> <td>65</td> </tr> <tr> <td>2021/22</td> <td>66</td> </tr> <tr> <td>2020/21</td> <td>92</td> </tr> <tr> <td>2021/22</td> <td>123</td> </tr> </tbody> </table>	Year	Value	2020/21	35	2021/22	40	2020/21	65	2021/22	66	2020/21	92	2021/22	123			65	64	<p>Where We Are</p> <p>65 referrals to MARAC in 2021/22 for the year to date compared to 64 in 2020/21 for the same time period, which is a 1 referral, 1.6% increase.</p> <p>Our Successes/Our Issues</p> <p>During the COVID-19 lockdown MARAC has been running via MS Teams and agency attendance has been excellent. The current Information Sharing Protocol is being reviewed to ensure compliance with GDPR.</p> <p>What We Are Doing</p> <p>MARAC will continue to operate via MS Teams until normal service can be resumed. There will be a survey of partner agencies to ascertain views on returning to a blended model of MARAC meetings.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>73</td> </tr> <tr> <td>2017/18</td> <td>99</td> </tr> <tr> <td>2018/19</td> <td>93</td> </tr> <tr> <td>2019/20</td> <td>102</td> </tr> <tr> <td>2020/21</td> <td>123</td> </tr> </tbody> </table>	Year	Value	2016/17	73	2017/18	99	2018/19	93	2019/20	102	2020/21	123
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4	28	30																																
Year	Value																																	
2016/17	38																																	
2017/18	39																																	
2018/19	28																																	
2019/20	33																																	
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The number of children accessing the CEDAR Groups programme (Cumulative)	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p> <table border="1"> <caption>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>8</td> <td>9</td> </tr> <tr> <td>2</td> <td>7</td> <td>23</td> </tr> <tr> <td>3</td> <td>7</td> <td>23</td> </tr> <tr> <td>4</td> <td>7</td> <td>23</td> </tr> </tbody> </table>	Year	2020/21	2021/22	1	8	9	2	7	23	3	7	23	4	7	23			23	7	<p>Where We Are</p> <p>A new CEDAR Group programme is running from September 2021 with 14 children engaged in the programme</p> <p>Our Successes/Our Issues</p> <p>CEDAR Group has restarted as lockdown restrictions have eased.</p> <p>What We Are Doing</p> <p>During lockdown the CEDAR coordinator continued to contact all CEDAR families by telephone.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>13</td> </tr> <tr> <td>2017/18</td> <td>16</td> </tr> <tr> <td>2018/19</td> <td>8</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>7</td> </tr> </tbody> </table>	Year	Value	2016/17	13	2017/18	16	2018/19	8	2019/20	5	2020/21	7
Year	2020/21	2021/22																																
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																					
Number of young drivers 17-25 killed or seriously injured (cumulative)	<p>CP03-P122 Number of young drivers 17-25 killed or seriously injured (cumulative)</p> <table border="1"> <caption>CP03-P122 Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>1</td> <td>3</td> </tr> <tr> <td>2021/22</td> <td>1</td> <td>2</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	1	3	2021/22	1	2			3		<p>Where We Are</p> <p>3 young drivers killed or seriously injured in 2021/22 to date, higher than 2020/21 at this point.</p> <p>Our Successes Issues</p> <p>Young driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>7</td> <td>4</td> <td>5</td> <td>7</td> <td>2</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	7	4	5	7	2
Year	2020/21	2021/22																										
2020/21	1	3																										
2021/22	1	2																										
Year	2016/17	2017/18	2018/19	2019/20	2020/21																							
2016/17	7	4	5	7	2																							
Number of older drivers aged 65+ killed or seriously injured (cumulative)	<p>CP03-P123 Number of older drivers aged 65+ killed or seriously injured (cumulative)</p> <table border="1"> <caption>CP03-P123 Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>4</td> <td>1</td> </tr> <tr> <td>2021/22</td> <td>5</td> <td>5</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	4	1	2021/22	5	5			1		<p>Where We Are</p> <p>1 older driver killed or seriously injured in 2021/22 to date, lower than 2020/21 at this point.</p> <p>Our Successes Issues</p> <p>Older driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>12</td> <td>9</td> <td>16</td> <td>9</td> <td>5</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	12	9	16	9	5
Year	2020/21	2021/22																										
2020/21	4	1																										
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
Number of motorcyclists killed or seriously injured (cumulative)	<p>CP03-P124 Number of motorcyclists killed or seriously injured (cumulative)</p> <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~1.5</td> <td>~13.5</td> </tr> <tr> <td>Q2</td> <td>~10.0</td> <td>~20.0</td> </tr> <tr> <td>Q3</td> <td>~11.0</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>~11.0</td> <td>-</td> </tr> </tbody> </table>	Year	2020/21	2021/22	Q1	~1.5	~13.5	Q2	~10.0	~20.0	Q3	~11.0	-	Q4	~11.0	-			20		<p>Where We Are</p> <p>20 motorcyclists killed or seriously injured in the year to date in 2021/22, 10 additional casualties when compared to 2020/21.</p> <p>Our Successes Issues</p> <p>Motorcyclist training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Rider education through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Value</td> <td>15</td> <td>20</td> <td>25</td> <td>14</td> <td>11</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	Value	15	20	25	14	11
Year	2020/21	2021/22																																
Q1	~1.5	~13.5																																
Q2	~10.0	~20.0																																
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