

CHEVIOT AREA PARTNERSHIP 22 SEPTEMBER 2021

Item 8: Cheviot Community Assistance Hub Update September 2021

Clare Malster, Locality Development Co-ordinator

- We have seen an increase in the number of new referrals to Cheviot Community Assistance Hub since the last meeting. These are largely for people that have been contacted by Test & Protect and are having to self-isolate. Requests include support accessing food and financial support. All Hubs are still operational and can be contacted through 0301 100 1800 or Covid-19Community@scotborders.gov.uk by anyone requiring support for themselves or someone they know.
- Cheviot Community Partners (Community organisations, Third Sector, SBC and NHS Borders) continue to meet on a weekly basis to share service updates. The meeting recently received a presentation from Michael Curran (Service Manager, SBC) about Service Commissioning with the Third Sector. An input has also been given by Derek Bell, SBC's Redundancy Support Co-ordinator about support available through PACE (Partnership Action for Continuous Employment).

Partners meeting clients face to face again but, depending on the organisation, this is still restricted by numbers and need.

- The What Matters Hub is due to reopen in Kelso this month. It will initially be available to clients on the waiting list and thereafter to the wider public. Jedburgh is expected to reopen in January.
- The meeting continues to be attended by a range of organisations with the shared experience and knowledge being a very valuable resource to identify solutions to problems and issues that are brought to the meeting.