



Quarterly Performance Report

October 2020

Period Covered: 1 April 2020 to 30 September 2020

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour

Performance Context

The year to date trend shows a decrease in group 1-5 crime of 8.5%, which represents 162 fewer victims. Antisocial behaviour (ASB) incidents have increased by 39.4% from 1st April 2020 to 30th September 2020 when compared to the same time period in 2019. The increase in antisocial behaviour incidents is in large part due to the increased number of calls to Police Scotland during lockdown where breaches of government guidelines were being regularly reported. The decrease in group 1-5 crime is also directly linked to the lockdown measures in place in 2020.

There has been a 3.6% decrease in people being monitored for antisocial behaviour and the number of early interventions undertaken by ASB partners has increased by 14.7% in the first quarter of 2020/21. Despite issues with needing to adjust working practices during the early part of lockdown the figures are positive.

Mediation referrals are 62.1% lower than 2019 at this point mainly due to the impact of COVID-19 lockdown restrictions.

Key Successes

ASB working practices have been successfully adjusted to allow services to continue to function during the pandemic.

Key Issues

Due to COVID-19 restrictions it is currently not possible to conduct ASB face to face interviews.

Mediation services have been heavily impacted by COVID-19 lockdown measures as face to face meetings, which are the preferred method of mediation, are currently not possible.

The mediation officer has been heavily committed to the Gypsy Traveller liaison role during the pandemic.

Key Activities

Safer Communities are currently exploring the feasibility of moving existing stand-alone information technology systems for antisocial behaviour to corporate systems.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in the year to date 1st April 2020 to 30th September 2020 is 667. This is 82 incidents (14%) higher than 2019 over the same time period. This is expected given the recent introduction of new domestic abuse legislation.

The number of referrals to all domestic abuse services is lower than last year at this point, a 173 referral (44.2%) decrease.

Key Successes

The move to a new service structure within the DAAS service is working well, with the skills and expertise of housing and working with complex clients adding a huge benefit to the service. DAAS, as a telephone based service, has had no break in service delivery during the COVID-19 pandemic and continues to maintain contact with the highest risk clients and working with partners to ensure safe contact.

CEDAR groups are now up and running with both a mums group and children/young people's group in Week 3 of the programme. Education have been very supportive in allowing work to be done on a 1-2-1 basis with children in the school environment, this is proving very successful. Mums meet weekly, with the relevant procedures in place in a local venue. A second group of clients is ready to start in February 2021.

MARAC continues to be held every four weeks via MS Teams and this has significantly improved attendance of agencies.

Key Issues

DAAS referrals continue to be lower than the average seen in 2019, this is being monitored weekly, and feedback from staff would suggest that clients are harder to reach following a referral.

DAAS aim to respond to all Police Scotland and Self referrals within 24hours of receiving them, this is in line with best practice that indicates that a response within this time significantly increases the likelihood of positive engagement. DAAS aims to respond to agency referrals within 48hours, this is because the victim is known to another partner agency and safety planning can be instigated via the referrer, if needed, until contact can be made. The decrease in the percentage of cases responded to in the agreed timescales since April 2020 is of concern and action is being taken to address the issue through a review of a sample of cases to determine: whether the issue lies with how information is currently being recorded in the system; is a training issue; is a problem with the referrals at source.

Key Activities

Safer Communities are currently exploring the feasibility of moving existing stand-alone information technology systems for domestic abuse to corporate systems. This is ongoing and has progressed to completion of a functionality matrix.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Performance Context

Road safety remains a key focus for the team. The number of casualties (fatal, serious and slight injuries) on our roads from 1st April to 30th September 2020 is 94 (73.4%) lower than at the same point in 2019, with 1 fatality (3 less than 2019), 19 serious injuries (31 less than 2019) and 14 slight injuries (60 less than 2019).

For the team's priority areas of focus accidents involving motorcyclists are showing a reduction in casualties from 1st April to 30th September 2020, 4 less than 2019 for the same time period. Older drivers involved in accidents are also showing a reduction of 3 casualties when compared to 2019. The number of young drivers is 0 for the year to date.

Safer Communities Team

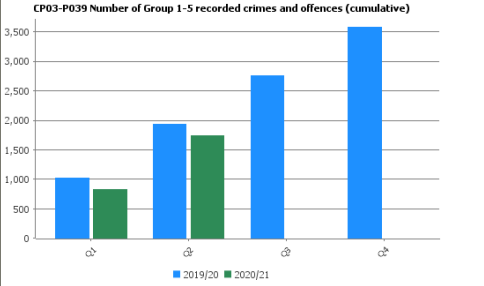


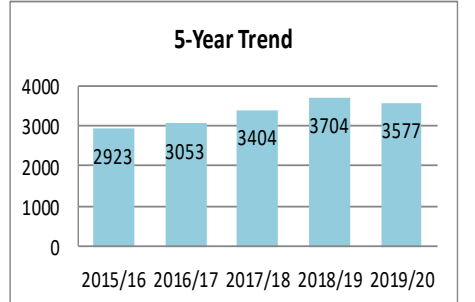
Traffic Light: Red 6 Amber 0 Green 10 Data Only 3

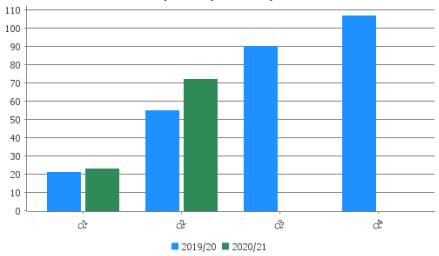


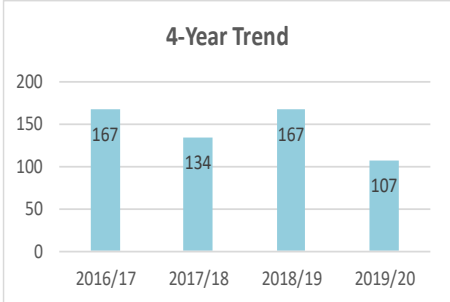
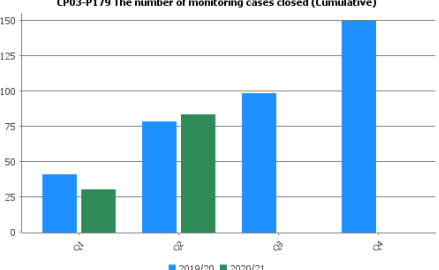


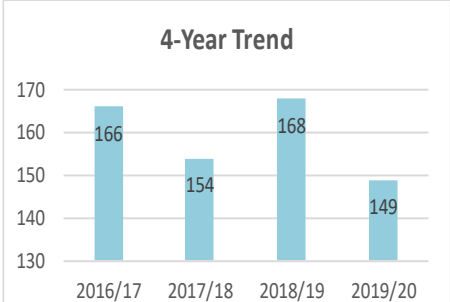
Key Issues

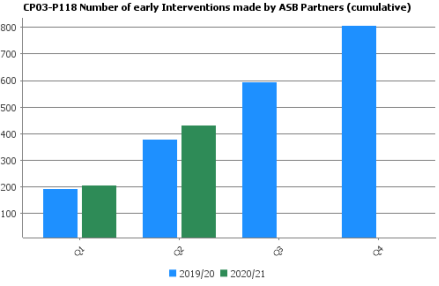


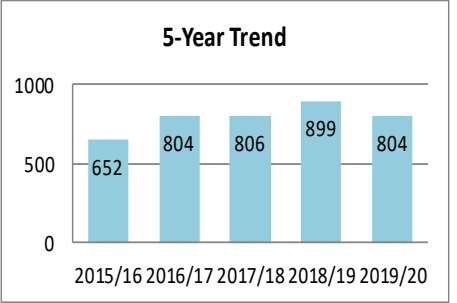
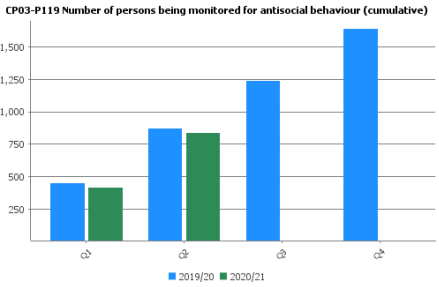


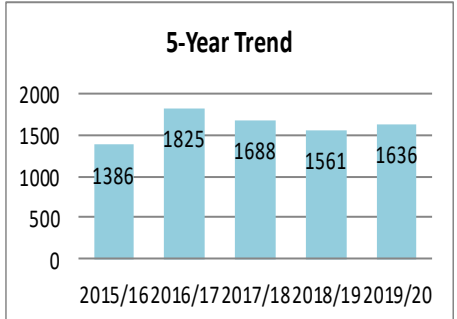
Staff from the Safer Communities Team were seconded into SBC Community Assistance Hubs at the start of the Covid-19 Pandemic and are still seconded. The consequence of this is that primary functions have been suspended therefore no proactive activity has taken place in the area of accident and injury prevention in the year to date.

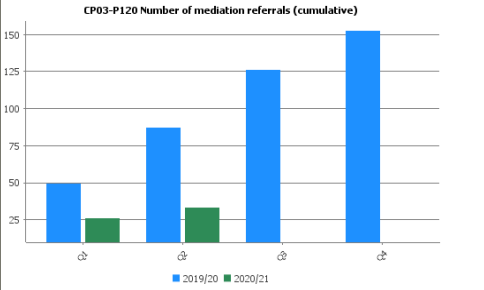


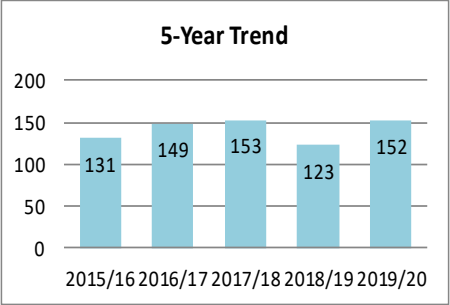
Face to face training for driver groups has not been possible during the pandemic.

Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																											
Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p> <table border="1"> <caption>ASB Incidents (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~1,500</td> <td>~2,500</td> </tr> <tr> <td>Q2</td> <td>~3,000</td> <td>~4,200</td> </tr> <tr> <td>Q3</td> <td>~4,200</td> <td>~4,800</td> </tr> <tr> <td>Q4</td> <td>~5,000</td> <td>~5,500</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Q1	~1,500	~2,500	Q2	~3,000	~4,200	Q3	~4,200	~4,800	Q4	~5,000	~5,500			4,089	2,933	<p>Where We Are</p> <p>A 39.4% increase in incidents in the year to date in 2020/21 when compared to 2019/20. This equates to 1156 additional incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The significant increase in incident numbers is mainly due to the impact of COVID-19 government restrictions being in place and reported breaches of those restrictions being made to Police Scotland.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Value</td> <td>4711</td> <td>5172</td> <td>5683</td> <td>5740</td> <td>5460</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	Value	4711	5172	5683	5740	5460
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						<p>Scottish Borders Council, respond to community issues regarding antisocial behaviour.</p> <p>The CAT have recently introduced a process whereby young people engaging in antisocial behaviour, who come into contact with the Police, can have letters issued to their parent/guardian advising them of the type of issues the young person has been involved in.</p>																												
<p>Number of Group 1-5 recorded crimes and offences (cumulative)</p>	 <p>CP03-P039 Number of Group 1-5 recorded crimes and offences (cumulative)</p> <table border="1"> <caption>CP03-P039 Number of Group 1-5 recorded crimes and offences (cumulative)</caption> <thead> <tr> <th>Period</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>1,000</td> <td>800</td> </tr> <tr> <td>Q2</td> <td>1,900</td> <td>1,700</td> </tr> <tr> <td>Q3</td> <td>2,700</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>3,500</td> <td>-</td> </tr> </tbody> </table>	Period	2019/20	2020/21	Q1	1,000	800	Q2	1,900	1,700	Q3	2,700	-	Q4	3,500	-			<p>1,734</p>	<p>1,896</p>	<p>Where We Are</p> <p>An 8.5% decrease in group 1-5 crimes in the year to date when compared to the same time period in 2019/20, which equates to 162 fewer victims.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic has resulted in a reduction in the number of crimes being reported in quarter 1 and quarter 2. As lockdown eases it is expected that crime numbers will begin to return to pre-pandemic levels.</p> <p>What We Are Doing</p> <p>The levels of crimes and antisocial behaviour incidents are constantly monitored Police Scotland and partner agencies intervene early to address issues identified.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Number of Crimes</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>2923</td> </tr> <tr> <td>2016/17</td> <td>3053</td> </tr> <tr> <td>2017/18</td> <td>3404</td> </tr> <tr> <td>2018/19</td> <td>3704</td> </tr> <tr> <td>2019/20</td> <td>3577</td> </tr> </tbody> </table>	Year	Number of Crimes	2015/16	2923	2016/17	3053	2017/18	3404	2018/19	3704	2019/20	3577
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<p>The number of monitoring cases closed (Cumulative)</p>	<p>CP03-P179 The number of monitoring cases closed (Cumulative)</p>  <table border="1"> <caption>CP03-P179 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>40</td> <td>30</td> </tr> <tr> <td>2017/18</td> <td>80</td> <td>85</td> </tr> <tr> <td>2018/19</td> <td>100</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>140</td> <td>-</td> </tr> </tbody> </table>	Year	2019/20	2020/21	2016/17	40	30	2017/18	80	85	2018/19	100	-	2019/20	140	-			83	78	<p>Where we are currently</p> <p>5 additional monitoring cases closed in 20/21 to date when compared to the same time period in 2019/20, which equates to a 6.4% increase.</p> <p>Our Successes/Our Issues</p> <p>Case closures were down when COVID-19 restrictions as cases were remaining open for longer. However closure levels are now recovering.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented to reduce antisocial behaviour and so reduce the number of persons subject to monitoring.</p>	<p>4-Year Trend</p>  <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>166</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>2017/18</td> <td>-</td> <td>154</td> <td>-</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>-</td> <td>-</td> <td>168</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>-</td> <td>-</td> <td>-</td> <td>149</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2016/17	166	-	-	-	2017/18	-	154	-	-	2018/19	-	-	168	-	2019/20	-	-	-	149
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Number of persons being monitored for antisocial behaviour (cumulative)	<p>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</p>  <table border="1"> <caption>CP03-P119 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~450</td> <td>~400</td> </tr> <tr> <td>Q2</td> <td>~850</td> <td>~800</td> </tr> <tr> <td>Q3</td> <td>~1200</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>~1600</td> <td>-</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Q1	~450	~400	Q2	~850	~800	Q3	~1200	-	Q4	~1600	-			834	865	<p>Where we are currently</p> <p>31 fewer persons monitored for antisocial behaviour in the year to date in 2020/21 when compared to 2019/20, which equates to a 3.6% decrease.</p> <p>Our Successes/Our Issues</p> <p>We are currently looking at amendments to the current antisocial behaviour recording system to enable us to better analyse and understand the effectiveness of intervention methods and so improve</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Value</td> <td>1386</td> <td>1825</td> <td>1688</td> <td>1561</td> <td>1636</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	Value	1386	1825	1688	1561	1636
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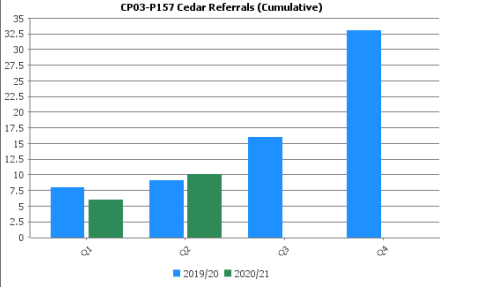


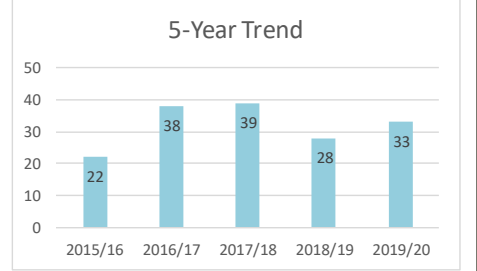
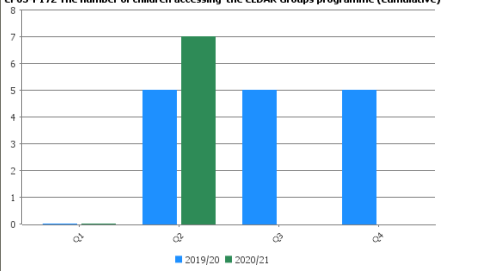


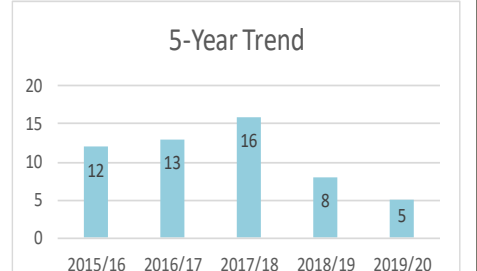
Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																											
						<p>the approach being taken and as a result improve the outcomes for complainers.</p> <p>There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues and monitoring cases are now lower than last year at this point.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented.</p> <p>A formal process exists between partner agencies to take a consistent approach to addressing antisocial behaviour.</p>																												
Number of mediation referrals (cumulative)	 <p>CP03-P120 Number of mediation referrals (cumulative)</p> <table border="1"> <caption>CP03-P120 Number of mediation referrals (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>50</td> <td>25</td> </tr> <tr> <td>Q2</td> <td>85</td> <td>35</td> </tr> <tr> <td>Q3</td> <td>125</td> <td>45</td> </tr> <tr> <td>Q4</td> <td>150</td> <td>55</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Q1	50	25	Q2	85	35	Q3	125	45	Q4	150	55			33	87	<p>Where we are currently</p> <p>A decrease of 54 referrals in the year to date in 2020/21 when compared to 2019/20 for the same time period, which equates to a 62.1% decrease.</p> <p>Our Successes/Our Issues</p> <p>The decrease in referrals is largely due to the impact of the COVID-19 lockdown and the inability to conduct face to face mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Referrals</td> <td>131</td> <td>149</td> <td>153</td> <td>123</td> <td>152</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	Referrals	131	149	153	123	152
Year	2019/20	2020/21																																
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<p>The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p>	<p>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p> <table border="1"> <caption>CP03-P176 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>27%</td> </tr> <tr> <td>2020/21</td> <td>4%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	27%	2020/21	4%			18.2%	35%	<p>Where we are currently</p> <p>Only 18.2% of mediation referrals have become mediation cases in the year to date in 2020/21 against a baseline target of 35%. Although this figure appears positive it is significantly affected by COVID-19 lockdown restrictions.</p> <p>Our Successes/Our Issues</p> <p>The decrease in cases is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>4-Year Trend</p> <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>32.2%</td> </tr> <tr> <td>2017/18</td> <td>43.1%</td> </tr> <tr> <td>2018/19</td> <td>36.6%</td> </tr> <tr> <td>2019/20</td> <td>34.2%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	32.2%	2017/18	43.1%	2018/19	36.6%	2019/20	34.2%		
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<p>Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>	<p>CP03-P121 Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p> <table border="1"> <caption>CP03-P121 Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>88%</td> </tr> <tr> <td>2020/21</td> <td>60%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	88%	2020/21	60%			60%	80%	<p>Where we are currently</p> <p>60% of mediation cases have shown agreement/improvement following mediation in the year to date in 2020/21 against a baseline target of 80%. The success rate has been significantly affected by COVID-19 lockdown restrictions.</p> <p>Our Successes/Our Issues</p> <p>The decrease in success rate is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation through face to face contact.</p> <p>What we are doing</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>80%</td> </tr> <tr> <td>2016/17</td> <td>67%</td> </tr> <tr> <td>2017/18</td> <td>88%</td> </tr> <tr> <td>2018/19</td> <td>93%</td> </tr> <tr> <td>2019/20</td> <td>91%</td> </tr> </tbody> </table>	Year	Percentage	2015/16	80%	2016/17	67%	2017/18	88%	2018/19	93%	2019/20	91%
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Number of reported incidents of domestic abuse (cumulative)	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>250</td> <td>320</td> </tr> <tr> <td>2016/17</td> <td>550</td> <td>650</td> </tr> <tr> <td>2017/18</td> <td>850</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>1100</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>1100</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>-</td> <td>1100</td> </tr> </tbody> </table>	Year	2019/20	2020/21	2015/16	250	320	2016/17	550	650	2017/18	850	-	2018/19	1100	-	2019/20	1100	-	2020/21	-	1100			667	585	<p>Where we are currently</p> <p>82 additional incidents reported in the year to date when compared to 2019/20 for the same time period, which equates to a 14% increase.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported, particularly during the current pandemic.</p> <p>What we are doing</p> <p>During the current pandemic increased scrutiny of the number of domestic abuse incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service is being undertaken with regular updates provided to Police Scotland and Scottish Borders Council Management Team.</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>904</td> </tr> <tr> <td>2016/17</td> <td>968</td> </tr> <tr> <td>2017/18</td> <td>1082</td> </tr> <tr> <td>2018/19</td> <td>1008</td> </tr> <tr> <td>2019/20</td> <td>1129</td> </tr> </tbody> </table>	Year	Value	2015/16	904	2016/17	968	2017/18	1082	2018/19	1008	2019/20	1129
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Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)	<p>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p> <table border="1"> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>200</td> <td>100</td> </tr> <tr> <td>2016/17</td> <td>400</td> <td>220</td> </tr> <tr> <td>2017/18</td> <td>550</td> <td>-</td> </tr> <tr> <td>2018/19</td> <td>700</td> <td>-</td> </tr> <tr> <td>2019/20</td> <td>700</td> <td>-</td> </tr> <tr> <td>2020/21</td> <td>-</td> <td>700</td> </tr> </tbody> </table>	Year	2019/20	2020/21	2015/16	200	100	2016/17	400	220	2017/18	550	-	2018/19	700	-	2019/20	700	-	2020/21	-	700			218	391	<p>Where we are currently</p> <p>218 referrals to SBC Domestic Abuse services (Adults) in the year to date, which is 173 referrals less than 2019/20 for the same time period and equates to a 44.2% decrease.</p> <p>The figures for 2019/20 included referrals into the Court Advocacy Service, which is no longer operating. The 2019/20 figure also included referrals into Safe Housing Options and Domestic Abuse Advocacy Outreach, which ceased to operate as separate services from 01/07/2020.</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>511</td> </tr> <tr> <td>2016/17</td> <td>430</td> </tr> <tr> <td>2017/18</td> <td>756</td> </tr> <tr> <td>2018/19</td> <td>762</td> </tr> <tr> <td>2019/20</td> <td>693</td> </tr> </tbody> </table>	Year	Value	2015/16	511	2016/17	430	2017/18	756	2018/19	762	2019/20	693
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Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																				
						<p>Our Successes/Our Issues</p> <p>The realignment of services has resulted in a reduction in total referrals. However the COVID-19 pandemic has also had an impact on referrals into domestic abuse services resulting in lower than expected referrals.</p> <p>What we are doing</p> <p>As government measures to combat COVID-19 are eased it is expected that referrals into the Domestic Abuse Advocacy Support service (DAAS) will start to increase again</p>																					
<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p> <table border="1"> <caption>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>32%</td> </tr> <tr> <td>2020/21</td> <td>28%</td> </tr> <tr> <td>2019/20</td> <td>33%</td> </tr> <tr> <td>2020/21</td> <td>34%</td> </tr> </tbody> </table>	Year	Percentage	2019/20	32%	2020/21	28%	2019/20	33%	2020/21	34%			<p>28%</p>	<p>30%</p>	<p>Where we are currently</p> <p>A decrease of 2 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently better than the target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>4-Year Trend</p> <table border="1"> <caption>4-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>29.1%</td> </tr> <tr> <td>2017/18</td> <td>25.3%</td> </tr> <tr> <td>2018/19</td> <td>25.2%</td> </tr> <tr> <td>2019/20</td> <td>33.9%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	29.1%	2017/18	25.3%	2018/19	25.2%	2019/20	33.9%
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Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																											
Percentage of clients (Adults) contacted by Domestic Abuse Advocacy Support (DAAS) within agreed timescales	<p>CP03-P171 Percentage of clients (Adults) contacted by Domestic Abuse Advocacy Support (DAAS) within agreed timescales</p> <table border="1"> <caption>CP03-P171 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>70%</td> <td>75%</td> <td>75%</td> <td>75%</td> </tr> <tr> <td>2020/21</td> <td>65%</td> <td>60%</td> <td>75%</td> <td>75%</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	70%	75%	75%	75%	2020/21	65%	60%	75%	75%			59.3%	70%	<p>Where we are</p> <p>59.3% of clients contacted within the agreed timescale against a baseline target of 70% between 1st April and 30th September 2020.</p> <p>Contact targets are 24 hours for Self and Police Scotland referrals and 48 hours for other agency referrals.</p> <p>Our Successes/Our Issues</p> <p>Contact targets for Police and Self referrals were lower than previous months and this has contributed to the overall target of 70% not being met in quarter 1 and 2.</p> <p>What we are doing</p> <p>Analysis of the reasons why contact targets were not met in quarter 2, particularly for Police and Self referrals, is currently being undertaken.</p>	<p>4-Year Trend</p> <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>65.7%</td> </tr> <tr> <td>2017/18</td> <td>76.3%</td> </tr> <tr> <td>2018/19</td> <td>64.0%</td> </tr> <tr> <td>2019/20</td> <td>72.9%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	65.7%	2017/18	76.3%	2018/19	64.0%	2019/20	72.9%		
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Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p> <table border="1"> <caption>CP03-P108 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>30</td> <td>48</td> <td>78</td> <td>102</td> </tr> <tr> <td>2020/21</td> <td>35</td> <td>65</td> <td>78</td> <td>102</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	30	48	78	102	2020/21	35	65	78	102			64	48	<p>Where we are</p> <p>64 referrals to MARAC in the year to date compared to 48 in the same time period in 2019/20, which is a 16 referral, 33.3% increase.</p> <p>Our Successes/Our Issues</p> <p>During the COVID-19 lockdown MARAC has been running via teleconference and agency attendance has been excellent.</p> <p>What we are doing</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Number of Cases</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>90</td> </tr> <tr> <td>2016/17</td> <td>73</td> </tr> <tr> <td>2017/18</td> <td>99</td> </tr> <tr> <td>2018/19</td> <td>93</td> </tr> <tr> <td>2019/20</td> <td>102</td> </tr> </tbody> </table>	Year	Number of Cases	2015/16	90	2016/17	73	2017/18	99	2018/19	93	2019/20	102
Year	Q1	Q2	Q3	Q4																														
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Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																											
						MARAC will continue to operate via teleconference until normal service can be resumed.																												
Cedar Referrals (Cumulative)	 <p>CP03-P157 Cedar Referrals (Cumulative)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>8</td> <td>6</td> </tr> <tr> <td>Q2</td> <td>9</td> <td>10</td> </tr> <tr> <td>Q3</td> <td>15</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>33</td> <td>-</td> </tr> </tbody> </table>	Quarter	2019/20	2020/21	Q1	8	6	Q2	9	10	Q3	15	-	Q4	33	-			10	9	<p>Where we are</p> <p>10 referrals to CEDAR in the year to date compared to 9 in the same time period in 2019/20, which is a 1 referral, 11.1% increase.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic had an impact on the number of referrals into the service in quarter 1 but numbers are recovering in quarter 2.</p> <p>What we are doing</p> <p>During lockdown the CEDAR coordinator has continued to make phone contact with all CEDAR families.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>22</td> </tr> <tr> <td>2016/17</td> <td>38</td> </tr> <tr> <td>2017/18</td> <td>39</td> </tr> <tr> <td>2018/19</td> <td>28</td> </tr> <tr> <td>2019/20</td> <td>33</td> </tr> </tbody> </table>	Year	Referrals	2015/16	22	2016/17	38	2017/18	39	2018/19	28	2019/20	33
Quarter	2019/20	2020/21																																
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The number of children accessing the CEDAR Groups programme (Cumulative)	 <p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>0</td> <td>0</td> </tr> <tr> <td>Q2</td> <td>5</td> <td>7</td> </tr> <tr> <td>Q3</td> <td>5</td> <td>-</td> </tr> <tr> <td>Q4</td> <td>5</td> <td>-</td> </tr> </tbody> </table>	Quarter	2019/20	2020/21	Q1	0	0	Q2	5	7	Q3	5	-	Q4	5	-			7	5	<p>Where We Are</p> <p>CEDAR Group programme recommenced in September 2020 with 7 children currently engaged in the programme.</p> <p>Our Successes/Our Issues</p> <p>CEDAR group programmes are now running with effect from September 2020 with appropriate safety and social distancing measures in place.</p> <p>What We Are Doing</p> <p>During lockdown the CEDAR coordinator continued to contact all CEDAR families by telephone.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Children</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>12</td> </tr> <tr> <td>2016/17</td> <td>13</td> </tr> <tr> <td>2017/18</td> <td>16</td> </tr> <tr> <td>2018/19</td> <td>8</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> </tbody> </table>	Year	Children	2015/16	12	2016/17	13	2017/18	16	2018/19	8	2019/20	5
Quarter	2019/20	2020/21																																
Q1	0	0																																
Q2	5	7																																
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2019/20	5																																	

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Number of motorcyclists killed or seriously injured (cumulative)	<p>CP03-P124 Number of motorcyclists killed or seriously injured (cumulative)</p> <table border="1"> <caption>CP03-P124 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>9</td> <td>13</td> <td>13</td> <td>14</td> </tr> <tr> <td>2020/21</td> <td>2</td> <td>9</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	9	13	13	14	2020/21	2	9	-	-			9		<p>Where We Are</p> <p>9 motorcyclists killed or seriously injured in the year to date in 2020/21, 4 fewer casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Motorcyclist training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Rider education is being done through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend (Motorcyclists)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>13</td> </tr> <tr> <td>2016/17</td> <td>15</td> </tr> <tr> <td>2017/18</td> <td>20</td> </tr> <tr> <td>2018/19</td> <td>25</td> </tr> <tr> <td>2019/20</td> <td>14</td> </tr> </tbody> </table>	Year	Value	2015/16	13	2016/17	15	2017/18	20	2018/19	25	2019/20	14
Year	Q1	Q2	Q3	Q4																														
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Number of young drivers 17-25 killed or seriously injured (cumulative)	<p>CP03-P122 Number of young drivers 17-25 killed or seriously injured (cumulative)</p> <table border="1"> <caption>CP03-P122 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>1</td> <td>4</td> <td>4</td> <td>7</td> </tr> <tr> <td>2020/21</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	1	4	4	7	2020/21	0	0	0	0			0		<p>Where We Are</p> <p>0 young drivers killed or seriously injured in 2020/21 to date, which is 4 less casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Young driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education is being done through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend (Young Drivers 17-25)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>7</td> </tr> <tr> <td>2016/17</td> <td>7</td> </tr> <tr> <td>2017/18</td> <td>4</td> </tr> <tr> <td>2018/19</td> <td>5</td> </tr> <tr> <td>2019/20</td> <td>7</td> </tr> </tbody> </table>	Year	Value	2015/16	7	2016/17	7	2017/18	4	2018/19	5	2019/20	7
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Indicator Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes	5 Year Trend																											
Number of older drivers aged 65+ killed or seriously injured (cumulative)	<p>CP03-P123 Number of older drivers aged 65+ killed or seriously injured (cumulative)</p> <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Year</th> <th>Point 1</th> <th>Point 2</th> <th>Point 3</th> <th>Point 4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>1</td> <td>6</td> <td>6</td> <td>9</td> </tr> <tr> <td>2020/21</td> <td>0</td> <td>3</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	Year	Point 1	Point 2	Point 3	Point 4	2019/20	1	6	6	9	2020/21	0	3	0	0			3		<p>Where We Are</p> <p>3 older drivers killed or seriously injured in 2020/21 to date, which is 3 less casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Older driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education is being done through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>13</td> </tr> <tr> <td>2016/17</td> <td>12</td> </tr> <tr> <td>2017/18</td> <td>9</td> </tr> <tr> <td>2018/19</td> <td>16</td> </tr> <tr> <td>2019/20</td> <td>9</td> </tr> </tbody> </table>	Year	Value	2015/16	13	2016/17	12	2017/18	9	2018/19	16	2019/20	9
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