

# Public Document Pack

## Teviot & Liddesdale Area Partnership



MINUTES of Meeting of the TEVIOT AND LIDDESDALE AREA PARTNERSHIP held in Lesser Hall, Town Hall, Hawick on Tuesday, 19 February 2019 at 6.30 pm

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Present:- Councillors N Richards (Chairman), D Paterson, C Ramage, G Turnbull together with 21 Representatives of Partner Organisations, Community Councils and Members of the Public.

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### 1. **WELCOME AND INTRODUCTIONS**

The Chairman welcomed everyone to the Teviot and Liddesdale Area Partnership and thanked community councils, partners and local organisations for their attendance.

### 2. **FEEDBACK FROM MEETING ON 11 NOVEMBER 2018**

The Minute of the meeting of the Teviot and Liddesdale Area Partnership held on 11 November 2018 had been circulated along with a summary of the discussion. The Chairman highlighted the suggested efficiencies and priorities for spend included: improving the waste management strategy, reducing the amount of paperwork sent to residents, making better use of public buildings, aligning bus transport timetables, investment in prevention services, lower service charges on prioritised services, and investment in economic development to grow economies and communities.

### 3. **THEME: QUALITY OF LIFE**

3.1 The theme for discussion this evening was 'Our Quality of Life'. The Chairman welcomed Russell Bell, Station Manager, Scottish Fire & Rescue Service; Jacqueline McGuigan, Deputy Local Area Commander, Police Scotland; Norrie Tait, SBC's Community Learning and Development Team Leader; and, Paul Brough, Archive Manager, Live Borders. The Chairman explained that the guest speakers would give an introduction to the work their service was delivering in the Teviot and Liddesdale area to help improve quality of life.

3.2 Station Manager Bell, Scottish Fire and Rescue Service (SFRS) began by referring to the Community Fire and Rescue Plan for the Scottish Borders, a summary of which was included in the paperwork provided on the tables. As part of a community partnership approach to make people safer in their home, the SFRS had developed a holistic 'safe and well' programme aimed at reducing unintentional harm in the home, for example through slips and falls, providing mental health support, fuel poverty and other vulnerabilities. They also promoted community resilience to improve outcomes for people involved in non-fire emergencies, such as flooding caused by extreme weather. Station Manager Bell then advised of community partnership working to make Scottish Borders' roads safer and work to reduce antisocial behaviour. He discussed the aim to reduce the occurrence of unwanted fire alarm signals (UFS) and the impact they had on the wider community in terms of business disruption and road risk. Station Manager Bell concluded by advising that the SFRS were committed to delivering these positive outcomes in an

effective and professional manner, working with emergency service colleagues, community planning partners and local residents to ensure the best possible outcomes in relation to community safety.

- 3.3 Inspector McGuigan, Police Scotland, referred to the Local Police Plan 2017-20 for Scottish Borders. Following a consultation process with local community groups, seven local priorities had been identified: domestic abuse; road safety; violent crime; antisocial behaviour; drugs and alcohol misuse; protecting people; and, acquisitive crime. Inspector McGuigan then discussed strong partnership working with the Council's Safer Communities Team, highlighting the proactive Drivewise campaign. Inspector McGuigan then referred to the work undertaken by the Community Action Team (CAT) and their focus on dealing with Quality of Life issues. The CAT provided a dedicated community resource, specifically targeting emerging and ongoing quality of life issues in each locality such as antisocial behaviour and on-street parking. It was noted that any incidents to be referred to the CAT should be made through Elected Members.
- 3.4 The Community Learning and Development (CLD) Youth Team Leader, Norrie Tait, Scottish Borders Council, then gave an introduction to the Community Learning Partnership. Mr Tait explained that the CLD service priorities included: promoting a whole town approach to engagement and participation with young people; developing family learning opportunities individually and through groups; and making informed choices for health and wellbeing. Mr Tait then highlighted work ongoing in schools to target and accommodate young people such as the Growing in Confidence model which was a mental health tool delivered across schools and a Mentor in Violence programme about to be rolled out. The CLD work ongoing in the Teviot and Liddesdale area included a strengthening family programme run in Hawick, an early intervention programme in Burnfoot which targeted P7 children, and a Holiday Hunger programme.
- 3.5 Archive Manager, Paul Brough from Live Borders then gave an update on the work ongoing in the Teviot and Liddesdale area. Live Borders' focus was on engagement through partnership working and he referred to activities available in local libraries such as free access to Wi-Fi, and reading groups. He then discussed the museum and archives partnership work with Alzheimer Scotland which had produced materials to spark reminiscence and raised awareness of memory loss; and, the support given by the Heritage Hub for research projects. Live Borders staff also engaged with schools, youth clubs and community organisations and he referred to the recent intergenerational work by volunteers on the First World War and Stobs Camp projects. Mr Brough concluded by advising that Live Borders also supported a range of facilities, fitness classes and health programmes and he highlighted the support and activities provided by the Teviot and Liddesdale Leisure Centre which could have a positive impact on the health of the community.
- 3.6 Following the introductory talks, officers joined Elected Members, partners and members of the public at their tables for a discussion on the main issues relating to "Our Quality of Life" in the Teviot and Liddesdale Area. Gillian Jardine explained how the session would work and that information packs had been provided on each table. Those present were invited to discuss and agree what could be done to improve people's quality of life and discuss ways of taking these forward in the Teviot and Liddesdale Area. A summary of the output of the discussions was provided as an Appendix to this minute.
4. **LOCALITIES BID FUND 2**  
Shona Smith, SBC Communities and Partnership Manager, then gave an update on the Localities Bid Community Fund. There was £40k in the Fund and there had been interest from a number of groups to take forward a variety of community projects. Information was available on the website with guidance notes and the Communities and Partnership Team were available to give assistance.

5. **OPEN FORUM**

5.1 Hawick Flood Protection Scheme – Timber Community Benefit

The Community Benefits Co-ordinator, John Mallin, explained that owing to Hawick Flood Protection Scheme works, a number of trees had been felled. The Council was offering this timber to groups for community use. Further information was available on the Council's website, together with an application form. The closing date for applications was 8 April 2019.

5.2 Councillor Ramage advised that a Women Against State Pension Inequality (WASPI) event would be held on 9 March in the Newton Community Wing. Information would be available at the event to support and enhance physical and mental wellbeing.

5.3 In response to a question, Councillor Ramage advised that there were plans to locate a What's Matters Hub in Denholm.

6. **ANY OTHER BUSINESS**

The Chairman advised that there was no other business.

7. **DATE OF NEXT MEETING**

The next meeting of the Teviot and Liddesdale Partnership was scheduled for Tuesday, 16 April 2019 in Hawick High School. The Chairman thanked the speakers and all those present for their participation and input.

***The meeting concluded at 8.30 pm.***

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Topic: Quality of Life				
Issue / Challenge	Solution	Play #yourpart		Priority rating
		Lead for action	Who else?	
<p><b>Police Scotland/Community Action Team (CAT)</b>                      What steps could be taken to address anti-social behaviours? How could the CAT team work with the community to tackle local issues?</p>	More attention to Rural Areas/ Rural thefts Contact any Police Officers Build relationships with groups	Police Scotland Cat	N.F.V	4
<p><b>Scottish Fire and Rescue Service</b>                      What measures could be taken to raise awareness and address safety in the home?</p>	Continue home visits for trips and falls assessments work with partners. Info graphics	Fire Healthier Hawick Campaign Social work	Youth Groups	
<p><b>Live Borders</b>                      How do we make leisure and culture services and facilities accessible to all? How do we encourage participation in leisure and culture opportunities?</p>	Major stumbling block is the cost to use certain facilities Improved marketing and promotions and using sporting champions	Improve young scot usage Rewards Find out more and promote Points	Discuss with Live Borders Loyalty Card	1
<p><b>Community Learning and Development (CLD)</b>                      How do we improve the well-being and life chances of our most vulnerable children and young people?</p>	Communication with them and engage and establish their needs, offer alternative to sport Equal opportunities Early intervention	All agencies		4
<p><b>Communication</b>                      How do we ensure communities and individuals know what is happening in their area? How do we engage with those who are socially isolated?</p>	All communication channels to be used, Radio, TV, Local press and social media Piggy back on community groups and local organisations	All agencies		3

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<p><b>Police Scotland/Community Action Team (CAT)</b>                      What steps could be taken to address anti-social behaviours? How could the CAT team work with the community to tackle local issues?</p>	<p>Need to consider planning of spaces/building in the future to make places safer to go                      Need to know what levels of anti-social behaviour there are in the town.                      Difficult for the community to 'police' anti social behaviour due to response from individual                      Weekend behaviour of young people and adults disrupting neighbourhoods. View needs balanced with people being able to recognise what is rowdy behaviour and when does it become 'anti' social behaviour?                      Increase number of Police Scotland/CAT officers patrolling the area.</p>			3
<p><b>Scottish Fire and Rescue Service</b>                      What measures could be taken to raise awareness and address safety in the home?</p>	<p>Have safety campaign- high take up                      Home fires have reduced significantly in past 15 years                      Slips, trips and falls initiative with SFRS has the potential to make a huge contribution to NHS services                      Increase opportunities for community prevention work.</p>			1
<p><b>Live Borders</b>                      How do we make leisure and culture services and facilities accessible to all? How do we encourage participation in leisure and culture opportunities?</p>	<p>Partners need to work more closely with Live Borders to encourage service users to use local services and make services more accessible.                      Identify how to make gyms and fitness activities less intimidating for people                      Look at infrastructure of area to encourage cycling (too busy with traffic)</p>	<p>Live Borders                      NHS                      Need to try and get feedback from people who aren't using live borders services</p>		2
<p><b>Community Learning and Development (CLD)</b>                      How do we improve the well-being and life chances of our most</p>	<p>Intervention must begin at a very early age                      Install a curriculum style approach to early years education and care (will take time to see impact)                      KPI'S need to be longer term</p>	<p>Check early years work in SBC previously</p>		5

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vulnerable children and young people?				
<b>Communication</b> How do we ensure communities and individuals know what is happening in their area? How do we engage with those who are socially isolated?	Posters, Leaflets etc don't work Social media is more effective Aps/ Services need to find out how people access information to help develop a communication plan.			7



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<p><b>Police Scotland/Community Action Team (CAT)</b>                      What steps could be taken to address anti-social behaviours? How could the CAT team work with the community to tackle local issues?</p>	<p>Problem: soft justice not working lack of parental guidance                      Conditioned by ones environment                      Lead by example/ support belonging to clubs give youth a sense of worth eg. Boys brigade and community workshops.</p>	Police Scotland		1
<p><b>Scottish Fire and Rescue Service</b>                      What measures could be taken to raise awareness and address safety in the home?</p>	<p>Educating public                      Home visits successful</p>	Catch the individual that makes false calls		
<p><b>Live Borders</b>                      How do we make leisure and culture services and facilities accessible to all? How do we encourage participation in leisure and culture opportunities?</p>	<p>Not enough free services for everybody                      More funding needed                      No central centre for information                      Communication a problem                      Work together</p>	Live Borders		2
<p><b>Community Learning and Development (CLD)</b>                      How do we improve the well-being and life chances of our most vulnerable children and young people?</p>	<p>Engage with the most vulnerable- not enough volunteers                      Alchemy Festival employ a co-ordinator to encourage volunteers – this is very successful.</p>	CLD		
<p><b>Communication</b>                      How do we ensure communities and individuals know what is happening in their area? How do we engage with those who are socially isolated?</p>	<p>Communication- social media large screen at town hall or heart of Hawick to advertise                      Spoon feed info- will not look for it.                      Supermarkets                      Depending on word of mouth can't change isolation overnight                      No age range                      Need to want to engage                      If this was solved it might mitigate crime and promote community events</p>			3

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<p><b>Police Scotland/Community Action Team (CAT)</b>                      What steps could be taken to address anti-social behaviours? How could the CAT team work with the community to tackle local issues?</p>	Burglars coming in from the south- raising Awareness eg. Locking doors rural crime issues Funding to train special constables- but not able to police own area alone Must be with employed colleague.	Police	Local communities – that fund resilient communities	
<p><b>Scottish Fire and Rescue Service</b>                      What measures could be taken to raise awareness and address safety in the home?</p>	Funding for resilient communities issues eg length of use for smoke alarms- how to deal with them going off in the night! (when you cant reach them) Borders community transport and providers promote safety checks to their vulnerable clients	SFRS	BCTS	
<p><b>Live Borders</b>                      How do we make leisure and culture services and facilities accessible to all? How do we encourage participation in leisure and culture opportunities?</p>	Improve selection of books on mobile library bus. Community outreach? Village halls are all accessible but don't have phones or wifi. Load of leisure and culture activities close by for rural communities ensure support recognition for all this. Check with older people if they need a visit at home	Communities and sports clubs	Live borders to share their pot	
<p><b>Community Learning and Development (CLD)</b>                      How do we improve the well-being and life chances of our most vulnerable children and young people?</p>	Why only children and young people- others are vulnerable too and many children/ young people in rural areas are separated from peers by lack of transport and different kind of deprivation	Third sector youth work organisations	Schools	
<p><b>Communication</b>                      How do we ensure communities and individuals know what is happening in their area? How do we engage with those who are socially isolated?</p>	Communities do know what is happening but maybe agencies don't? Communities already support those who are Isolated Neighbours community transport also good support Why doesn't it format of area partnership allow communities to tell agencies what they are doing?	Communities		

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	Format is not right to feed information to wider audience beyond own table.			
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