

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Where Respondent Lives	Number of Resondents	% Respondents
Berwickshire	53	7%
Chirnside	5	1%
Coldingham	2	0%
Coldstream	5	1%
Duns	13	2%
Eyemouth	19	2%
Rural - Berwickshire	9	1%
Cheviot	127	16%
Jedburgh	20	2%
Kelso	94	12%
Rural - Cheviot	4	0%
St Boswells	7	1%
Yetholm	2	0%
Eildon	338	42%
Earlston	8	1%
Galashiels	108	13%
Greenlaw	2	0%
Lauder	9	1%
Melrose	30	4%
Newtown St Boswells	7	1%
Rural - Eildon	8	1%
Selkirk	151	19%
Stow	2	0%
Tweedbank	13	2%
Teviot	63	8%
Denholm	4	0%
Hawick	56	7%
Newcastleton	2	0%
Rural - Teviot and Liddesdale	1	0%
Tweeddale	207	26%
Cardrona	5	1%
Elsewhere in Tweeddale	12	1%
Innerleithen	29	4%
Peebles	147	18%
Rural - Tweeddale	4	0%
Walkerburn	2	0%
West Linton	8	1%
z Not Recorded	22	3%
Outside Tweeddale	6	1%
Outwith the Scottish Borders	4	0%
z Not Recorded	12	1%
Grand Total	810	100%

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Do you use a public car park or on street parking?	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
Both	43	99	266	49	149	9	615	76%
Not Answered		2	2	1		1	6	1%
On Street	6	12	34	8	27	8	95	12%
Public Car Park	4	14	36	5	29	4	92	11%
z Not Recorded					2		2	0%
Grand Total	53	127	338	63	207	22	810	100%
Grand Total	7%	16%	42%	8%	26%	3%	100%	

76% of respondents report parking in **both** car parks on on street.

How long would you typically park for?	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
All day	8	10	19	5	6	1	49	6%
Less than 1 hour	26	55	155	31	117	12	396	49%
More than 1 hour	14	54	148	23	77	6	322	40%
Not Answered	2	1	1	1		1	6	1%
Other (please specify)	3	7	15	3	6	2	36	4%
z Not Recorded					1		1	0%
Grand Total	53	127	338	63	207	22	810	100%

Just under **half** of the respondents state they park for **less than 1 hour**.

Should there be a charge at all Public Car Parks, 7 days a week?	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
No	47	119	303	56	161	16	702	87%
Not Answered	1		2		1		4	0%
Yes	5	8	33	7	44	6	103	13%
z Not Recorded					1		1	0%
Grand Total	53	127	338	63	207	22	810	100%

87% of respondents **do not** want charging at public car parks 7 days a week.

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Park Issue Rank - Inconsiderate, dangerous or illegal parking	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	21	66	205	43	119	9	463	57%
2	10	21	51	10	33	7	132	16%
3	12	19	49	4	24	2	110	14%
4	10	14	27	5	21	3	80	10%
9		7	6	1	10	1	25	3%
Grand Total	53	127	338	63	207	22	810	100%
Total Issue	53	120	332	62	197	21	785	97%

Park Issue Rank - Lack of on street parking spaces	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	11	27	62	9	33	10	152	19%
2	18	36	117	18	48		237	29%
3	16	30	93	20	66	6	231	29%
4	7	29	56	13	44	4	153	19%
9	1	5	10	3	16	2	37	5%
Grand Total	53	127	338	63	207	22	810	100%
Total Issue	52	122	328	60	191	20	773	95%

Park Issue Rank - Lack of public car park spaces	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	11	12	31	4	25		83	10%
2	18	31	83	9	40	8	189	23%
3	17	47	111	18	62	6	261	32%
4	7	29	99	29	65	5	234	29%
9		8	14	3	15	3	43	5%
Grand Total	53	127	338	63	207	22	810	100%
Total Issue	53	119	324	60	192	19	767	95%

Respondents were asked to rank the main parking issues from 1 to 4. The issues were:

- Inconsiderate, dangerous or illegal parking
- Lack of on street parking spaces
- Lack of public car park spaces
- People parking for longer than they should

57% of respondents indicate that inconsiderate, dangerous or illegal parking is a key parking issue in the Scottish Borders.

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Park Issue Rank - People parking for longer than they should	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	10	21	38	7	24	2	102	13%
2	7	31	77	25	76	5	221	27%
3	7	23	70	18	39	6	163	20%
4	26	44	134	12	58	7	281	35%
9	3	8	19	1	10	2	43	5%
Grand Total	53	127	338	63	207	22	810	100%
Total Issue	50	119	319	62	197	20	767	95%

Parking offences are currently the responsibility of the Police in the Scottish Borders. Would you like this changed to allow Scottish Borders Council or a private company to take on this responsibility?	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
No	28	55	136	19	91	12	341	42%
Not Answered		1	5		1		7	1%
Yes	25	71	197	44	114	10	461	57%
z Not Recorded					1		1	0%
Grand Total	53	127	338	63	207	22	810	100%

57% of respondents indicate that they would like to have Scottish Borders Council or a private company take on the responsibility of parking enforcement. It should be noted that the question did not have details about costs or how it would function and during the survey time the police CAT (Community Action Team) came into force; addressing parking issues can form part of the team's tasks.

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Options rank - Disc system	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	32	46	95	22	61	10	266	33%
2	11	43	144	23	77	8	306	38%
3	8	29	84	15	53	2	191	24%
9	2	9	15	3	16	2	47	6%
Grand Total	53	127	338	63	207	22	810	100%

Options rank - Greater police enforcement	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	17	53	166	32	105	10	383	47%
2	15	34	79	8	38	3	177	22%
3	19	34	80	23	53	7	216	27%
9	2	6	13		11	2	34	4%
Grand Total	53	127	338	63	207	22	810	100%

Options rank - Parking permits	Berwickshire	Cheviot	Eildon	Teviot	Tweeddale	z Not Recorded	Grand Total	% Total
1	4	23	70	9	35	1	142	18%
2	24	40	95	29	75	8	271	33%
3	22	53	154	22	80	9	340	42%
9	3	11	19	3	17	4	57	7%
Grand Total	53	127	338	63	207	22	810	100%

Respondents were asked to rank possible methods for controlling on street parking.

47% of respondents preferred "Greater police enforcement".

33% of respondents preferred a "Disc System".

18% of respondents preferred "Parking Permits".

Results of the Scottish Borders Council's Parking Survey 2018

670 from Citizen Space Survey and 140 from Survey Monkey Survey

Survey conducted Spring 2018 on behalf of Scottish Borders Council's Parking Working Group

Comment Group	Count	% Count
Alternative Options	100	12%
Coldstream	2	0%
Disabled Parking (Spaces or access to pavement)	72	9%
Duns	7	1%
Eyemouth	8	1%
Galashiels	44	5%
Hawick	20	2%
Inconsiderate / Illegal Parking	249	31%
Innerleithen	7	1%
Jedburgh	6	1%
Kelso	37	5%
Lauder	4	0%
Unwillingness to park further away and walk	38	5%
Melrose	13	2%
Parking Monitoring	189	23%
Parking OK	25	3%
Peebles	50	6%
Request for more parking	72	9%
Selkirk	56	7%
Shop keepers / Locals parking too long	85	10%
Signage / Road Markings	32	4%
Specific Location	88	11%
St Boswells	6	1%
West Linton	2	0%
Z Non Comment	6	1%
Z Other	163	20%

490 or 60% of the respondents provided additional comments.

Many respondents highlighted specific locations where there were parking issues. Examples include: High Street in Peebles, around Kingsland School in Peebles, town centre in Selkirk, Bank Street in Galashiels and the square in Kelso.

Over 30% of respondents specifically highlighted inconsiderate / illegal / dangerous parking.

23% of respondents made further requests for parking monitoring and enforcement.

Over **12%** of respondents proposed alternative options to address parking issues. One respondent suggested:

"How about a campaign to '**park fair**' i.e. not over staying your time as it affects businesses? I know shopkeepers who leave their cars outside their shop all day. They can't see the obvious. Spell it out to them. Make people think their unfair parking is affecting their friends and neighbours livelihoods who work in our shops. Make them aware. Make them take responsibility. Train them into realising it's wrong."

Over **10%** of respondents felt that a key parking issue was locals and shop keepers parking longer than allowed. Kelso and Selkirk were identified specifically.

9% specifically requested more parking.

9% highlighted issues related to disabled parking spaces or access on a pavement due to poor parking.

Some respondents highlighted that there was an unwillingness to park further away from a town centre and walk.