

Discussion Output: Our Quality of Life Theme (23rd May 2018)

Summary/Area of Discussion:

Care provision

Post-it Notes:

- Care provision to remote or outlying areas (under provision in Tweeddale)
- Supporting improving Quality of Life for disabled. Home care service proving difficult to recruit. People left in bed too late.
- Fuel poverty – reports of people using Halogen heaters which can be dangerous and expensive.
- Support people to complete Universal Credit applications.
- Care facilities for elderly in Peebles. Semi or sheltered accommodation.
- Extra care at Dovecote as over subscribed?
- Housing for younger disabled people.
- What's the offer for transition?
- Dementia requires acute hospital.

"Priority" & "Solutions/Actions" Post-its:

- Train and value care staff. Pay better.
- Give people better energy advice.
- Bulk buying oil and fuel can be cheaper.
- Use libraries to provide support for credit applications.

Key Areas for Tweeddale

- **Provision of suitable housing (sheltered, extra care, young people with disabilities), incl. tackling fuel poverty**

Summary/Area of Discussion:

Transport

Post-it Notes:

- Reporting near misses on roads, which normally aren't reported.
- Last bus times are too early.
- Abuse of parking spaces. Victorian layout doesn't help.
- Community Councils are great for listening to communities. W4Peebles website? Walkerburn and District.
- Tensions in Innerleithen – MTB's cycling in the woods – need a balance as residents should be considered.
- A701 – Road traffic accidents - motorbikes?
- Can we have a breakdown of the RTA's?
- Unforgiving roads in the Borders contributes to the problem.
- Expansion of community transport network projects is key to quality of life in the Scottish Borders.

- Red Cross drivers are fantastic!
- Mechanism for reporting to the CAT team – Cllr Tatler.
- Parking at Dovecote Road.
- Parking issues at centre of Peebles, Innerleithen, Walkerburn, Broughton and West Linton.
- Bus service to Galashiels not just to Edinburgh. Last bus is 9.30pm!
- Concerns regarding public transport particularly for the rural communities.
- Cost of transport.
- Impact of lack of transport on communities – particularly young people.
- Better direct transport links to Edinburgh to attract tourists and make Tweeddale more accessible.
- Speedwatch pilots in rural areas.
- 101 and 102 Bus routes needs looked at.
- Buses to BGH are a nightmare.
- Getting people back into work who need transport – lacking!
- Social interaction – transport is a barrier. People who could benefit don't get it. Bus companies wont run a route if not making money.
- Remote and rural – cost, access to transport and low wages have an impact on Quality of Life. SIMD – rurality.
- Young people cant get jobs or education if a lack of transport.
- Motorcyclists – safety – High vis, helmets, need educated on respecting other road users – they need targeted to be educated.
- Motorcycles – noise, travelling in packs, 701 bikes trying to take off on bump on road.
- Bicyclists – ASB – on pavements, wheelies and causing a nuisance on shared use paths/bridleways.
- Older people will have a loss of independence if cannot drive and so rely on a bus service.

“Priority” & “Solutions/Actions” Post-its:

- Campaign to increase volunteer drivers in the Borders.
- Ability of school pupils to use bus passes on later routes to enable them to make better use of activities without additional cost as is current situation.
- Community consultation regarding timetables/routes etc in respect of public transport.
- Transport partnerships – can better use be made/better co-ordination of non public funded transport.
- Community Trust set up a Community Bus?
- Community bus linked in with Tweed Wheels or School buses?

Key Areas for Tweeddale

- **Transport**
 - **Public transport – key routes and availability/cost of public transport**
 - **Barrier to employment**
 - **Social isolation**
 - **Community transport**

- Road safety, incl. motorcyclists, cyclists
- Parking provision and policing

Summary/Area of Discussion:

Youth

Post-it Notes:

- Being heard and how to listen.
- Peer services for younger kids.
- Child forums like the Area partnership meetings.
- Public transport for rural areas.
- Ongoing support from a young age.
- More child involvement.
- Non –sport programmes for children.
- Littering from cyclists, tourists and locals in parks.
- Local mental health for children is atrocious.
- Interjection at a younger age.
- More support for children at school.
- More social spaces/outdoor space.
- More accepting in schools – alternative schools?
- Bike recycle?
- Issue of school being measured by academic achievement. Opportunity to develop other careers – micro businesses. Focus on keeping young people or attract them back – use of applied learning.
- Use of South of Scotland Enterprise Agency to support apprenticeship with local trades people.
- School careers events – opportunities for young people to get involved. Young people get to chat to experienced Trades people – facilitated bt CLD or guidance teacher.
- Use of groups such as the Callant’s club to go into schools to speak to young people.
- Imbalance of young people – need for Border College to have a presence in Tweeddale – gap for those who don’t have an academic career – get lecturers to come and present to pupils in High School.
- Importance of self-worth for young people – benefits of doing things for other people – positive feedback received. Value of both giving and receiving – volunteering. Give access to other opportunities, plus point on CV’s.
- Volunteering important for all ages. Need to draw people in. CLD going to have a column in Peebleshire news to share story of volunteers to encourage others.
- Use of a ‘day in the life’ of all sorts of people in the Peebleshire news to make young people aware if the opportunities available to them.
- Issue with youths – drink and drugs.

- Social media – positive and negative points.
- Use IT to share information on various topics such as ‘community banking schemes’.
- Existing activities taken to communities as opposed to being centrally based (in Peebles!)

“Priority” & “Solutions/Actions” Post-its:

- Closing the gap – peer support.
- Safety of vulnerable – a shorter time to identify vulnerable (especially youth)
- Continuation of partnerships advertising prevention.
- Closing the economic gap – transport, services, gym membership etc.
- Given the issues of bad/dangerous driving amongst young drivers – create a form of race track where young people can take their cars and race but also learn how to drive safely.
- More use of Special constables in Tweeddale.

Key Areas for Tweeddale

- **Youth Support at all ages and stages**
 - **Mental health**
 - **Different career pathways**
 - **Wider reach of Borders College**
 - **Wider reach into rural communities (out with Peebles)**

Summary/Area of Discussion:

Communication

Post-it Notes:

- Need for more visible police presence.
- Communication – information to isolated communities.
- Lots going on that people are not aware of – need a single Tweeddale website to bring everything together – needs funding and a co-ordinator.
- Use of modern technology to allow services such as registrars to visit communities rather than travelling into Peebles.
- Intergenerational – dissemination of information via technology and social media. Positive tool in education
- Knowing what is on? Access to information for all.

“Priority” & “Solutions/Actions” Post-its:

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Key Areas for Tweeddale

- **Communication of information and activities across/between communities, partners, etc.**

Summary/Area of Discussion:

Culture, Heritage and the Environment

Post-it Notes:

- Need for infrastructure to allow comfortable living eg state of roads. Need the fundamentals to be in place.
- Eastgate is a great place for disabled people to meet. How are Eastgate improving the life of disabled people. Access panel to consider how disabled are re-housed.
- Eastgate theatre could do with much more – specifically in the rural areas if it was funded properly/more?
- Core funding requires more.
- Improve partnership with Live borders – a spread of responsibilities.
- Importance of the environment in which we live – impact of physical environment.
- Quality of Life means different things to different people – need to consider all ages.
- SB Alert is great.
- Planning system is too narrow – doesn't take into account things like Peebles Town Action Plan which highlights local issues. Doesn't take into account urban planning needs.
- Recycling centres – not given information from the consultation – what were the questions that were asked?
- Information on the fly tipping figures.

“Priority” & “Solutions/Actions” Post-its:

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Key Areas for Tweeddale

- **What more could be done with our cultural and environmental assets?**
 - E.g. Eastgate Theatre, Peebles – opportunities for better support for people with disabilities; extend reach of Theatre into more rural/remote communities