Notes/Guidance

Single Outcome Agreement (SOA) Background
The Scottish Government (SG) has set 15 National Outcomes. The National Outcomes are high level, but set the scene for developing the Outcome Agreements. To help specify/break down the National Outcomes, Councils can propose local outcomes. These local outcomes can be used to highlight important areas, specific to the individual Council writing the SOA.

Aligned to the 15 National Outcomes the SG have developed 55 'local' indicators. These indicators can be used to demonstrate delivery against each of the National Outcomes. In a similar way to local outcomes, Councils can supplement this list with their own locally developed indicators (e.g.) indicators that demonstrate delivery of any specified local outcomes.

As part of the agreement process, the Scottish Government must agree any Local Outcomes and Indicators.

Scottish Government Guidance

Local Outcomes : "The Scottish Government's starting position is that local authorities should base their draft SOAs on the freedoms and resources which they know will be at their disposal. Where a Council wishes additional support from the Scottish Government, the government will want to know why the action they are suggesting is so important in supporting a local outcome, what will be possible without this action and what other measures at the Council's own hand it is taking to support delivery of this outcome."

The bottom line being, that it is unlikely that setting a number of local outcomes that will be undeliverable without additional SG funding, will be seen as unacceptable.

Indicators :   - "We do not want a multiplicity of one-off indicators – we would want to see some commonality of these across multiple services."
         - "Councils should consider targets for Year 1, Year 2, Year 3 and the longer-term."
         - "It may be possible to build in additional measures to the existing set of local indicators), which could be used during the agreement process in
           place of similar, but less robust measures proposed by individual Councils in their draft SOAs."

What the SG are proposing is consistent with their aim of being able to monitor progress towards priority outcomes each year. This means that wherever possible, we as a Council must be able to monitor progress on a more regular basis than Annual. Otherwise there will be no way to take any rectifying action to influence delivery and no method of managing delivery of the SOA Effective internal monitoring/reporting of the SOA requires Monthly, Quarterly or Half-Yearly updates to indicators to ensure that any rectifying action required can be taken prior to submission of the SOA to the Scottish Government

There is likely to be some iteration as part of the agreement process (e.g. to refine/suggest indicators). However, it is important that the draft which Council's present in late March reflects the settled vision of priority outcomes in the local area. If there are areas requiring further development, these should be clearly identified. The Scottish Government will want to satisfy itself that all the National Outcomes have been considered by the Council and Community Planning Partners. The prioritisation of the National & Local Outcomes should be based on good evidence and analysis. Supporting indicators should be robust and relevant with timescales for achievement balanced between 1/2/3-year and longer-term deliverables.

Scottish Borders SOA

The following pages show the most up to date draft of the Scottish Borders SOA. This draft has been drawn together with contributions from Community Planning Partners as well as Council departments. The deadline for submission of this draft to SG is the 31st March 2008 and it is therefore important that the draft is in as good and complete a state as possible for then. The document is split to show :

- National Outcome
- Local Outcomes
- Indicators

The National Outcomes (wording etc) can be considered as set – there may be some small changes, but this is the set that all Local Authority areas are working to. Any indicators with a number in brackets after them e.g. [*15] are Nationally defined local indicators. These can also be considered as set (wording etc), as this is the list that all LA areas are working to. As said, there may be small changes to the national outcomes and indicators, but resource should be devoted to ensuring that the locally developed outcomes and indicators are good.

Prioritisation :

1) Scottish Government will be looking for evidence that National & Local outcomes have been prioritised and that this prioritisation is based on good evidence and analysis.

Local Outcomes :

1) Are these local outcomes required? (or does the national outcome express all that is important)
2) Do they highlight the 'priority' areas for the Scottish Borders (not just for Scottish Borders Council)
3) Are they too low level?
4) Are there any local outcomes missing?

Local Indicators

The Notes/Guidance section against each of the indicators is not part of the SOA template, but it is important that if required we can express why an indicator is important. Part of the agreement/challenge process from Scottish Government will be to clarify why we have proposed some indicators – as well as potentially why we have not proposed others

1) Are the proposed indicators robust? (does the data allow us to show accurate year on year progression)
2) Is the frequency of update sufficient to allow robust and challenging internal monitoring/reporting?
3) Are the indicators specific?
4) Is there ownership of the indicators? Without ownership/accountability, it is unlikely that the desired result will be delivered
5) Will movement in the indicators demonstrate that the Borders is delivering its SOA?
6) Is all the required information populated (baselines, timescales, targets, ownership…)
7) Are there indicators missing from the SOA?

National Outcome:

1) We live in a Scotland that is the most attractive place for doing business in Europe.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of local businesses who are satisfied with the local authority area (*50)	Local data – Local authorities will need to gather this information using a local survey, if this measure is deemed to be critical to their area. SBC – Business Survey	Every 2nd year	(2007/08?)			Bryan McGrath
Notes/Guidance :	This is not an indicator to measure satisfaction with local authority services. It is an indicator to measure satisfaction with the wider local authority area. This indicator is potentially an area for national development, to ensure consistency across Scotland					

Local Outcome(s) – Summary

1.1) We have an inclusive public transport infrastructure integrates seamlessly locally, nationally and internationally
1.2) Our workforce is highly skilled.
1.3) Land and businesses premises that meet the needs of businesses & inward investors are available throughout the Borders
1.4) Our physical and communication infrastructure meets the needs of businesses and residents.
1.5) The Borders working age population has grown
1.6) Growth businesses in the Borders are successful and fully supported.

Local Outcomes and Indicators

1.1) We have an inclusive public transport infrastructure integrates seamlessly locally, nationally and internationally

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Percentage of kilometres travelled by public transport		Annual				Ian Forbes
Notes/Guidance :						
% Customer Satisfaction with Public Transportation	Household Survey Annual survey of users	Annual	48% (2006/7)	52%	2009	Ian Forbes
Notes/Guidance :						

Usage of Entitlement Cards – Over Sixties	Scottish Government Returns	Annual	78.4% (Feb 2008)	85%	2010	Meg Kennedy
Notes/Guidance :						
Usage of Entitlement Cards – Young Scots	Scottish Government Returns	Annual	6,438 (Feb 2008)	8,000	2010	Meg Kennedy
Notes/Guidance :						
Waverley indicators						
Notes/Guidance :						
% Borders households with daytime access to a regular (hourly or better) passenger transport service	Census data / existing services	Annual	79.5% (2007)	79.5%	2009	Ian Forbes
Notes/Guidance :						
% of local SBC contract mileage run with Bus fleet with disabled access	SBC & Bus operators	Annual	75% (2008)	85%	2010	John Dellow
Notes/Guidance :						

1.2) Our workforce is highly skilled

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Qualification levels within the local workforce (NVQ 4 and above)	ONS Annual Population survey Skills Development Scotland	Annual	30.7% (2006)			
Notes/Guidance :						
Qualification levels within the local workforce (no Qualifications)	ONS Annual Population survey Skills Development Scotland	Annual	12.8% (2006)			
Notes/Guidance :						

1.3) Land and businesses premises that meet the needs of businesses & inward investors are available throughout the Borders

Indicator	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Net number and rate of new businesses formed in a local authority area on an annual basis (*01)	Number of VAT registrations and de-registrations at local authority level is available on an annual basis from the Department of Business Enterprise and Regulatory Reform **BERR statistics** Business Gateway	Annual	? (2007/08)			Louise Comrie
Notes/Guidance :	The data source does not capture new businesses which are operating below the VAT registered level, therefore further development is required to capture this information.					
% Occupancy rate of Council owned industrial units	PED - EDR	Monthly	85% (2007)	85%	2008	Bryan McGrath
Notes/Guidance :	The data source does not capture new businesses which are operating below the VAT registered level, therefore further development is required to capture this information.					
% Satisfaction with SBC business premises	New survey of tenants	Annual	? (2007/08)	-	2009	Alister McDonald
Notes/Guidance :						
Take up vs Availability of industrial and business property (public and private)						
Supply of serviced land available	Employment land audit	Every 2nd year	2008	-	2010	Jevan Fraser
Notes/Guidance :						
Land available (Ha) for industrial and business development	Employment land audit	Every 2nd year	2008	-	2010	Jevan Fraser
Notes/Guidance :						
Value and number of inward investment projects	Scottish Enterprise	Annual	2008		2009	
Notes/Guidance :	Split by sector?					

1.4) Our physical and communication infrastructure meets the needs of businesses and residents.

Indicator	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% Road Network requiring maintenance	TS – Roads & Fleet	Annual	56% (2007)	38%	2009	Robert Black
Notes/Guidance :						
Mileage of the road network with greater than 2 lanes (NB all Trunk Road sections)	TS – Roads & Fleet	Annual	1.5km (2007)		2009	
Notes/Guidance :						
Drive time						
Edinburgh (A1 Berwick roundabout to A1 Milton link roundabout)	Multi-Map 0800 start	Annual	65 mins (2008)	65 mins	2010	Brian Young
Edinburgh (A68 Newtown St Boswells to A720 City Bypass)		Annual	56 mins (2008)	56 mins	2010	Brian Young
Edinburgh (A7 Galashiels to A720 City Bypass)		Annual	70 mins (2008)	70 mins	2010	Brian Young
Edinburgh (A703 Peebles to A720 City Bypass)		Annual	51 mins (2008)	51 mins	2010	Brian Young
Newcastle Airport (A68/A696 Newtown St Boswells to Airport)		Annual	116 mins (2008)	116 mins	2010	Brian Young
Carlisle (A7 Selkirk to Lowther Street, Carlisle)		Annual	96 mins (2008)	96 mins	2010	Brian Young
Notes/Guidance :						
Street Lighting Repairs – faults dealt with within 7 days of reporting	TS – Roads & Fleet	Annual	87.4% (2006/7)	94%	2008/9	Lisa Chiles
Notes/Guidance :						
No. of towns (pop. > 2000) with a bypass or relief road	TS – Business Management	Annual	60% (2008)	70%	2010	Brian Young
Notes/Guidance :						
Broadband (a) % of SBC sites covered by broadband (business)	CR-IT,CT-IT and THUS	Quarterly	51% 2007/08	100%	2008/09	Marjory Bald

(b) % of Borders area covered by broadband (business)		Annual	0% 2007/08	10%	2008/09	Marjory Bald
(c) % of Borders area covered by broadband (home)		Quarterly	84% 2007/08	86%	2008/09	Marjory Bald
% residents who have broadband	Household survey					
Notes/Guidance :						
Roads infrastructure	Trunk Roads Authority					
Notes/Guidance :	Proposed by PED					
Water infrastructure	Scottish Water					
Notes/Guidance :	Proposed by PED					
Mobile Phone Coverage						
Digital TV Coverage	Household survey?					
Notes/Guidance :						

1.5) The Borders working age population has grown

Indicator	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Total population of the Borders		Half-Yearly	? 2006/07	113,000	2008/09	Laura Hill
Notes/Guidance :						
% population within working age		Half-yearly	? 2006/07			Laura Hill
Notes/Guidance :						

1.6) Growth businesses in the Borders are successful and fully supported

Indicator	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of business start-ups	Business Gateway	Annual	? 2007	200		Marion Oates
Notes/Guidance :						
Number of high-growth business start ups	Business Gateway	Annual	? 2007	60		Marion Oates
Notes/Guidance :						
Number of businesses supported in Scottish Enterprise pipeline service	Scottish Enterprise	Annual	? 2007	?	2008	
Notes/Guidance :						
Business 3-year survival rate	**BERR statistics**	Annual	77% (200?)	?	2008	Scottish Enterprise
Notes/Guidance :						

National Outcome :

2) We realise our full economic potential with more and better employment opportunities for our people.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner

Local Outcome(s) – Summary

2.1) The Borders has a growing economy

2.2) The Scottish Borders business base is diverse

2.3) The Tourism industry is a key contributor to the local economy.

2.4) We maximise economic participation including those most in need

Local Outcomes and Indicators

2.1) The Borders has a growing economy

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
GVA per head of Borders population	Scottish Enterprise	Annual	£10,945 (2003)	?	?	Bryan McGrath
Notes/Guidance :	Delay between figures becoming available					
Borders export performance	Scottish Enterprise	Annual *	£210m (2005)	?	?	Bryan McGrath
Notes/Guidance :	Delay between figures becoming available					

2.2) The Scottish Borders business base is diverse

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Employment in key sectors	National statistics (S.I.C.)					Louise Comrie
Notes/Guidance :	Have to define the key sectors					
Number of businesses in key sectors	NSO	Annual	2006/07	?	2009	Louise Comrie
Notes/Guidance :						

2.3) The Tourism industry is a key contributor to the local economy

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Visitor Numbers to key Border attractions/events	Visit Scotland	Annual	? 2007	?	?	Marion Oates
Notes/Guidance :	Standard list of 'key' attractions/events must be defined					
Visitor numbers to identified museums, archives and interpretation centres			103,000 (2006/07)	10% increase	2011/12	Ian Brown
Notes/Guidance :						
Visitor spend						
Notes/Guidance :						
Number of high quality events held in the Borders	Visit Scotland	Annual	? 2007	?	?	Marion Oates
Notes/Guidance :						
Financial contribution from tourism to the Border's economy.	Visit Scotland	Annual	? 2007	?	?	Marion Oates
Notes/Guidance :						
Bed nights per visitor	Visit Scotland	Annual	? 2007	?	?	Marion Oates
Notes/Guidance :						

2.4) We maximise economic participation including those most in need

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of claimants in receipt of out of work benefits per 1,000 population. The benefits are defined as Jobseekers Allowance, Incapacity Benefit and Income Support (carers, lone parents and others on income related benefits) (*05) [FSF]	DWP Tabulation Tool **DWP Tabulation Tool**	Monthly	? 2007/08	?	2008/09	Bryan McGrath
Notes/Guidance :	As an intermediate outcome measure, it may also be appropriate to record the number of residents who successfully complete return to work programmes/ projects.					
Number of employable vulnerable adults in employment at any given time (*51)	Local data - Local authorities will need to gather this information in partnership with relevant community planning partners (e.g. Job Centre Plus), if this measure is deemed to be critical to their area.					
Notes/Guidance :	This is potentially an area for national development, to ensure consistency across Scotland in relation to the definition of vulnerable adults and of 'employable'					
Number of employable vulnerable adults sustaining paid employment for six months or more (*51) {FSF]	Local data - Local authorities will need to gather this information in partnership with relevant community planning partners (e.g. Job Centre Plus), if this measure is deemed to be critical to their area.					
Notes/Guidance :	This is potentially an area for national development, to ensure consistency across Scotland in relation to the definition of vulnerable adults and of 'employable'					
Number of adults with a learning disability known to SBC who take some part in paid employment during a typical week	Scottish Government 'Same As You' return	Quarterly				Elaine Torrance
Notes/Guidance :						
Number of young people leaving care, going into employment, education or training						
Notes/Guidance :						
Number of people from the 'NEET' group in training	E&LL via CYPPP and Employability Partnership	Annual			2009/10	Colin Easton

Notes/Guidance :	Estimates no. in target group may lie somewhere between 244 and 550. 1. Establish a baseline 2. Establish a pilot programme in Berwickshire with partners to establish "Working Rite" to involve up to 12 young people on an annual basis. 3. Develop early intervention work to support parents in two targeted primary schools. 4. Deliver interagency training programmes to assist NEET prevention involving 50 practitioners. 5. Best Chance FE project will sustain the most vulnerable 30 young students in a learning environment.					
Number of people living in financial exclusion and experiencing multiple deprivation, relative to the Scottish population						
Number of offenders in education, employment or training						
Notes/Guidance :	Proposed by SW					
Affordable childcare indicator						

National Outcome :

3) We are better educated, more skilled and more successful, renowned for our research and innovation.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Innovation Grants awarded?	**SEB (SMART/SPUR)**					

Local Outcome(s) – Summary

3.1) The SB Campus (Heriot-Watt University /Borders College) is internationally recognised as a centre of excellence for the provision of education, skills, research and innovation.

3.2) The public, private and voluntary sector organisations utilise training opportunities and benefit from better utilisation of skills in the workforce

3.3) Advice, guidance and learning opportunities are easily accessible across the region

Local Outcomes and Indicators

3.1) The SB Campus (Heriot-Watt University /Borders College) is internationally recognised as a centre of excellence for the provision of education, skills, research and innovation

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Numbers of Students - split Overseas and UK						
RAE (Research Assessment Exercise) score						
Measure of Business use of the Campus for training and research						
Innovations/commercialisation indicator	SEB?					

3.2) The public, private and voluntary sector organisations utilise training opportunities and benefit from better utilisation of skills in the workforce

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Proportion of employers providing training	Skills Development Scotland					
Notes/Guidance :						
Measure of Business investment in workforce development	Skills Development Scotland					
Notes/Guidance :						
Training Budget	SBC - Overall Training Budget	Annual	£808k 2007/08	£860k	2008/09	Tracey Logan
Notes/Guidance :						

3.3) Advice, guidance and learning opportunities are easily accessible across the region

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
The number of adults participating in improving literacy and numeracy opportunities	Literacy & numeracy strategic plan (2008-11)	Quarterly	470 (2006/07)	400	2007/08	Marjorie Hutton
Notes/Guidance : Target is less than 2006/07 actual as more learner hours devoted to each learner						
Number of issues from library literacy and numeracy collection		Annual	Tbc			Ian Brown
Notes/Guidance :						
Number of adults successfully completing classes targeted at improving literacy and numeracy (*52)	Local data – Local authorities will need to gather this information with their community planning partners, if this measure is deemed to be critical to their area Literacies database	Annual	tbc	200		Marjorie Hutton

Notes/Guidance :	ELL : Change of approach to delivery necessitates this base lining requirement. This will reflect Individual learning plan achievement. A national Adult Literacy and Numeracy in Scotland survey is currently being developed by the Scottish Government with the anticipated first results available in mid 2009, but it is unlikely that data will be available for all local authorities at this point.					
Library users as a % of SBC population		Annual	16.7% (2006/07)	21.5%	2011/12	Ian Brown
Notes/Guidance :						
Number of adults (age 16+) assisted by Careers Scotland.	Skills agency					
Notes/Guidance :						
Number of community based learning opportunities	CLD National Survey	Annual	472 (Nov 2007)	500	2010	Marjorie Hutton
Notes/Guidance :	472 baseline is only Council and includes literacies and ESOL					
Library Learning access points users as a % of SBC population		Annual	10.4% (2006/07)	10.7%	2009/10	Ian Brown
Notes/Guidance :						

National Outcome :

4) Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S4 (*11) [FSF]	Scottish Government **SQA Examination Results**	Annual				Kate Houston
Notes/Guidance :	This data can be broken down by SIMD by the Office of the Chief Statistician, by request.					
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 and S6 (*12)	Scottish Government – available at school level **SQA Examination Results**	Annual				Kate Houston
Notes/Guidance :	This data can be broken down by SIMD by the Office of the Chief Statistician, by request.					
Number and percentage of children attending publicly funded schools and achieving appropriate levels for stages 5 – 14 (*10) [FSF]	Scottish Government – Scottish Survey of achievement **Information about SSA** **Scottish Survey of Achievement 2006 results**	Annual	**Primary** Reading : 85% Writing : 79% Maths : 85% **Secondary** Reading : 65% Writing : 53% Maths : 60% (Year?)	**Primary** Reading : 88% Writing : 85% Maths : 88% **Secondary** Reading : 70% Writing : 60% Maths : 65%		Kate Houston
Notes/Guidance :	ELL : 5-14 data is not collected, analysed or published nationally. We can use the analysis we purchase year on year from Fyfe to track and report on performance but currently there is no comparator data The survey takes place each year from late April to early June. Information is gathered through the SSA about teachers' judgement of attainment. As the 5-14 curriculum is being replaced by the 'Curriculum for Excellence' this data is no longer collected nationally and will become increasingly less relevant.					
Proportion of schools receiving positive inspection reports (*14)	Scottish Government national indicator The 'positive' criteria are the core subset of Quality Indicators (QI): 1.1 Improvements in performance 2.1 Learners' experiences	Annual		80%		Kate Houston

	5.3 Meeting learning needs Local authorities will need to compile proportions of QIs that meet the three levels of 'positive' criteria until data is published nationally. This information is available from HMIE inspection reports.					
Notes/Guidance :	ELL : Must be base lined at authority level because the national quality indicators have changed from January 2008 – so no previous comparable data The definition of school is publicly funded schools (therefore excludes independent sector and independent specials, but will include grant aided). The definition of positive inspection report is the percentage of schools that have *adequate* or better, *good* or better and *very good* or better in three core quality indicators selected from those defined *How good is our school?*					
Implement a Curriculum for Excellence in all our schools - *learning and teaching methodology*		Annual	tbc	100%	2011/12	Kate Brown
Notes/Guidance :	By session 2011-2012 all learning communities in partnership with the authority will have developed and implemented relevant and appropriate learning and teaching approaches in all schools					
Implement a Curriculum for Excellence in all our schools - *curriculum development*		Annual	tbc	100%	2013/14	Kate Brown
Notes/Guidance :	By session 2013-2014 all learning communities in partnership with the authority will have reviewed curriculum and curriculum implementation in all schools					
Attainment (other)						
% of pupils achieving English and mathematics at SCQF level 3 by the end of S4	Scottish Government SQA Examination Results	Annual	93 (2006-2007)	94	2009/10	Kate Houston
% of pupils achieving 5+ awards at SCQF level 3 by the end of S4		Annual	91 (2006-2007)	93	2009/10	Kate Houston
% of pupils achieving 5+ at SCQF level 4 by the end of S4		Annual	81 (2006-2007)	82	2009/10	Kate Houston
% of pupils achieving 5+ at SCQF level 5 by the end of S4		Annual	39 (2006-2007)	41	2009/10	Kate Houston
% of pupils achieving 1 + awards at level 6 by the end of S5		Annual	42 (2006-2007)	45	2009/10	Kate Houston
% of pupils achieving 3+ awards at level 6 by the end of S5		Annual	23 (2006-2007)	28	2009/10	Kate Houston
% of pupils achieving 5+ awards at level 6 by the end of S5		Annual	9 (2006-2007)	11	2009/10	Kate Houston
% of pupils achieving 3+ awards at level 6 by the end of S6		Annual	92 (2006-2007)	96	2009/10	Kate Houston

% of pupils achieving 5+ awards at level 6 by the end of S6		Annual	35 (2006-2007)	38	2009/10	Kate Houston
Notes/Guidance :						

Local Outcome(s) – Summary

4.1) Young people enjoy living in the Borders and make a positive contribution within their community.

4.2) All young people will go into education, employment or training, having more choices and more chances

Local Outcomes and Indicators

4.1) Young people enjoy living in the Borders and make a positive contribution within their community.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% satisfaction (young people) with life in the **Borders**	YP Household Survey					
Notes/Guidance :						
% Young people who feel they make a positive contribution in their community	YP household Survey					
Notes/Guidance :						
Eco-Schools statistics?	ELL	Annual	2nd Green : 2 Green Flag - 4 Silver – 23 Bronze – 28 (2006/07)	2nd Green : 3 Green Flag - 17 Silver – 19 Bronze – 36	2009/10	
Notes/Guidance :	100% schools with an award by 2009/10?					
Number of young people who are victims of crime perpetrated by other young people.						
Number of children participating in giving their views in sessions with the Children's Champion					2008/09	Glenn Rodger
Notes/Guidance :						
Number of youth work opportunities available split by type and area	Local Data	Annual				Marjorie Hutton

Notes/Guidance :	Not all population centres are currently covered					
Participation of young people in these opportunities	Local Data	Annual		25% increase		Marjorie Hutton
Notes/Guidance :	National CLD activity survey is the only existing baseline – requirement to create a year long reporting system					
Multi media opportunities available to give young people a voice	Local Data	Annual	52 wired programmes 12 Y.O.B pages (2007/09)	52 wired programmes 12 Y.O.B pages	2008/09	Doug Folan
Notes/Guidance :						
Number of attendances by young people at arts/cultural activities	Local Data	Annual				Iain MacAulay
Notes/Guidance :						
Number of schools with a School/Pupil Council	E&LL- Citizenship Questionnaire	Annual	? 2008/09	10% increase	20011/12	
Percentage of young people consulted by School/Pupil Councils	E&LL- Citizenship Questionnaire	Annual	? 2008/09	10% increase	20011/12	
Number of young people participating in exchange visits	E&LL- Citizenship Questionnaire	Annual	? 2008/09	10% increase	20011/12	
Percentage of young people involved in inter-school links, national and inter-national	E&LL- Citizenship Questionnaire	Annual	? 2008/09	10% increase	20011/12	
Percentage of young people involved in community projects	E&LL- Citizenship Questionnaire	Annual	? 2008/09	10% increase	20011/12	
Notes/Guidance :						

4.2) All young people will go into education, employment or training, having more choices and more chances

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of school leavers going into employment, education or training (*02) [FSF]	Scottish Government - information is collected twice a year to capture Christmas leavers and year-end leavers, with annual publication **School leaver destinations**	Annual	88% (2006/07)	94%	2009/10	Lawrence Alexander
Notes/Guidance :	Information is available by local authority and by school. It is available by pupil postcode by request to Careers Scotland. Data gathered by the Scottish Government, using the Careers Scotland sources, can be made available at an aggregated geographic level – i.e. it can be provided by data zone, subject to some disclosure control, or at a higher geographic level.					
Range / number of vocational opportunities provided by the Public and Private for school age young people	Local Data	Annual	Public : 7 Private : 17 (2005/06)	Public : 10 Private : 20	2008/09	Lawrence Alexander
Notes/Guidance :	May be part of a larger picture but E&LL already do this analysis					
% Take up of vocational opportunities by school age young people	Local Data	Annual	48% (2006/07)	60%	2009/10	Lawrence Alexander

National Outcome :

5) Our children have the best start in life and are ready to succeed.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Proportion and number of obese children in primary 1 (*21)	Children's Dental Health Survey Will be included at Community Health Partnership level in the new Health Profiles in June 2008					
Notes/Guidance :	Around 20% of the population of P1 children in local authority funded schools receive a detailed inspection every second year and the majority receive a basic inspection every year. The Scottish Government has advised that the information won't be available in all areas					
Completion rates for child healthy weight intervention programme by 2010/11.	HEAT target (NHS)		tbc	36 interventions	2009	Alan Mordue / Cath Young
Notes/Guidance :	This will measure the number of children aged 7 – 13 years completing SG approved healthy weight intervention programmes. The reporting frequency will be annual, but how often will the figures be updated (monthly, quarterly?)					
Proportion of live singleton births of low birth weight (*17)	Scottish Neighbourhood Statistics provide information for local authorities at ward and intermediate zone level **Scottish Neighbourhood Statistics** Data will be available as part of the revised Health Profiles in June 2008.					
Notes/Guidance :						
Pregnancies among under 16 year olds per 1000 relevant population (*19) [FSF]	Information Services Division Scottish Health Statistics **ISD Health** (based on General Register Office for Scotland data)					
Notes/Guidance :	The definition of the indicator changed from 13 – 15 year olds to under 16s in October 2007					

Number of looked after children registered with a dentist						Stella Everingham
Notes/Guidance :						
% Pupils attaining Level A by the end of P3						
Reading		Annual	89% (2006/07)	95%		Kate Brown
Writing		Annual	90% (2006/07)	95%		Kate Brown
Maths		Annual	98% (2006/07)	98%		Kate Brown
Notes/Guidance :						
% uptake for all childhood vaccinations	Child health surveillance data	Annual	? 2006/07	?		
Notes/Guidance :						
% mothers smoking in pregnancy	Routine antenatal data	Annual	? 2006/07	?		
Notes/Guidance :						
Nos of pregnant women accessing smoking cessation service in designated priority areas	Service database	Annual	?	?		
Notes/Guidance :						

Local Outcome(s) – Summary

5.1) All children experience high quality nursery provision
5.2) Our children are fully supported by effective parents

Local Outcomes and Indicators

5.1) All children experience high quality nursery provision

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Available places versus demand for preschool education	E&LL Pre-school database	Annual	100% (2007/08)	100%	2008/09	Lorna Murray
Notes/Guidance :	Maintain current levels					
Qualifications of child-care sector staff – HNC/SVQ3 or equivalent		Annual	LA Staff : 100% Private : Voluntary : (2006/07)	LA Staff : 100% Private : Voluntary :	2009/10	Margot Black
Proportion of pre-school centres receiving positive inspection reports (*13)	Scottish Government national indicator The 'positive' criteria are the core subset of Quality Indicators (QI): 1.1 Improvements in performance 2.1 Children's experiences 5.3 Meeting learning needs Local authorities will need to compile proportions of QIs that meet the three levels of 'positive' criteria until data is published nationally. This information is available from HMIE inspection reports.				80%?	Lorna Murray
Notes/Guidance :	ELL: Must be base lined at authority level because the national quality indicators have changed from January 2008 – so no previous comparable data. Target - 80% of all pre-school centres inspected achieving an evaluation of adequate or better in:- Improvements in performance , Children's experiences , Meeting learning needs The definition of pre-school centres includes all local authority (including nursery classes/departments in primary schools) and all private and voluntary pre-school centres which are in partnership with local authorities to provide pre-school education for children. The definition of positive inspection reports is the percentage receiving *adequate* or better, *good* or better and *very good* or better in three core quality indicators selected from those defined in *Child at the Centre, HMIE*					

Note from ELL: "Flag - Need to identify an indicator that captures the impact of the Child Care Partnership across the authority's provision – Social Work?"

5.2) Our children are fully supported by effective parents

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Healthy living networks range of support available?						
Number of programmes for parents of adolescents	Poverty Co-ordinator			9	March 2009	Glenn Rodger
Notes/Guidance :						
Number of local parenting support groups created	E&LL – via Locality Integration Teams	Annual	(2008-09)	2 set up in each locality annually 1 support for parents of teenagers group run annually	2008-10	Colin Easton
Notes/Guidance :	Baseline year to gather data of existing services. Two parenting groups run in each locality on annual basis. 1 support for parents of teenagers group run in each locality on annual basis					
Number of drug, alcohol and substance using parents supported by specialist services	E&LL via CYPPP	Annual			2010	Colin Easton
Notes/Guidance :	Currently no specific service exists. It is estimated there may be 260 children affected by parental substance misuse. New commissioned service agreed by summer 2008. All identified families supported by March 2010					
Number of parents/carers supported through the Home School Link service		Annual	153 parents/carers supported 146 pupils worked with. (2006/07)	10% increase	2009/10	Colin Easton
Notes/Guidance :						
Number and rate of women breastfeeding at six to eight weeks after the birth of their child averaged over a three-year rolling basis	NHS (Heat Target) - Data published by ISD from Child Health Systems Project – Pre-school (CHSP-PS)	Quarterly	26.6% (2006/07)	33.3%	2010/11	Elaine Cockburn / Jean Mitchell
Notes/Guidance :	Rolling annual averages updated quarterly (time period relates to time of birth, not review)					

Number and percentage of children with dental caries in primary 1 (*20)	Children's Dental Health Survey Will be included at Community Health Partnership level in the new Health Profiles in June 2008 HEAT Target					
Notes/Guidance :	Around 20% of the population of P1 children in local authority funded schools receive a detailed inspection every second year and the majority receive a basic inspection every year. The Scottish Government has advised that the information won't be available in all areas This was a NHS HEAT target in 2007/08.					
% of 3 to 5 year olds registered with an NHS dentist (HEAT target)	ISD Management Information and Dental Accounting System (MIDAS)	Quarterly	58.8% (June 2007)	80%	2010/11	David Clouting / Colwyn Jones
Notes/Guidance :	Quarterly update, actual data has 4 month time lag					
Number of staff receiving training on infant mental health	Poverty Co-ordinator					Glenn Rodger
Notes/Guidance :						

National Outcome :

6) We live longer, healthier lives.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Life expectancy at birth (*09)	General Register Office for Scotland **Life Expectancy**					
Notes/Guidance :	Data is not available below local authority area. Recent media discussions have highlighted that as life expectancy in general is increasing, the data may need to be revised to take this into account					
Life expectancy at age 65 (*09)	General Register Office for Scotland **Life Expectancy**					
Notes/Guidance :	Data is not available below local authority area. Recent media discussions have highlighted that as life expectancy in general is increasing, the data may need to be revised to take this into account					
Healthy Life Expectancy	ISD					
Notes/Guidance :						
Deaths per 100,000 population from coronary heart disease and all cancers (*15) [FSF]	Information Services Division Scottish Health Statistics – Data will be available from June 2008 at local authority level and on request at small area level **ISD Health** General Register Office for Scotland publish data on deaths from cancer (malignant neoplasms), coronary heart disease and other causes on an annual basis for local authority areas **GROS: Causes of death** Sub-local authority data Is available from the community health and well being profiles. For example, average annual deaths due to heart disease expressed as number and directly age-standardised rate per 100,000 population, is available for postcode sector areas. Profiles were published in 2004 and there are plans for the profiles to be updated in 2008	Annual	112.5 (2002 – 2004)?	?	Ongoing	Alan Mordue / Cath Young

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
	Community Profiles					
Notes/Guidance :	This data relies on complete and accurate information on the death certificate. Please note the low level of autopsy and the potential for coronary heart disease to be listed as a non-specific cause of death rather than the specific cause. Information is available from General Register Office for Scotland on deaths from other causes. Update is annual (with 8 month time lag). Is there a more up to date baseline? If indicator can be expressed as "a year on year x% reduction in deaths……" then targets could be set. European Age Standardised CHD Mortality Rate per 100,000 population for people aged under 75 years, in the 15% most deprived datazone areas in Scotland, defined by Scottish index of Multiple Deprivation 2006.					
Deaths from coronary heart disease among the under 75s in deprived areas (*16) [FSF]	Scottish Government National Indicator General Register Office for Scotland (GRO(S)) for deaths data **GROS** Scottish Index of Multiple Deprivation **http://SIMD**					
Notes/Guidance :						
People aged 65 and over admitted for any reason two or more times in a year as an emergency to acute specialities per 100,000 population (*18)	Scottish Government National Indicator Information Services Division Scottish Health Statistics – Data will be available from June 2008 at local authority level and on request at small area level					
Notes/Guidance :	This indicator requires development as it would be helpful to break down the reasons for being admitted to hospital into a number of sub- categories, including alcohol related incidents, as a small number of problem persistent drinkers have a large impact on A&E					

Local Outcome(s) – Summary

6.1) Physical activity will be an increasing part of everyday life for the Borders population.
6.2) Borders people have good physical health and emotional well-being
6.3) Alcohol & drug misuse is a reduced problem in the Borders
6.4) People live independently, with supportive care whenever necessary.

Local Outcomes and Indicators

6.1) Physical activity will be an increasing part of everyday life for the Borders population.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Percentage and breakdown of the local population taking part in physical activities	Household Survey	Annual	tbc (2007/08)	40%?	2010/11	Doug Folan
Notes/Guidance :	Baseline established by SBC Household Survey					
Percentage and breakdown of young people taking part in physical activities	E&LL	Annual				Doug Folan
Notes/Guidance :						
Number of young people participating in organised sport and physical activities	E&LL	Annual				Doug Folan
Notes/Guidance :						
Numbers and percentage of children walking or cycling to school (*28)	Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**	Annual			2009	Karen McGrath
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind. Due to the small sample size at local authority area level, local authorities may wish to supplement this data with a local survey. Sustrans has been considering a national survey. E & LL Hands up survey could be used					
Percentage of schools with completed school travel plans	TS – Business Management	Annual	55% (Dec 2007)	70%	2010	Karen McGrath
Notes/Guidance :						

Indicator	Source	Frequency	Baseline	Target	Timescale	Owner
Provision of two hours of physical education in every school	ELL	Annual		100%		Doug Folan
Notes/Guidance :						
% of pupils taking part in extra curricular physical activity	E&LL – Active Schools Annual return	Annual		60%?		Doug Folan
Notes/Guidance :						
Reach/penetration of physical activity projects, e.g. Guid Fettle, Walk It, HLN activites	Project/services databases	Annual	? 2007/08	?		
Notes/Guidance :						
Membership uptake in local authority, and local authority supported, leisure centres (*54) [FSF]						
Notes/Guidance :	Local data - Local authorities will need to gather this information, in some cases with their Leisure Trusts, if this measure is deemed to be critical to their area.					
Number of visits to local authority and local authority supported leisure centres (per 1,000 population)	E&LL and BSLT Return	Annual	850 (2006/07)	1,150	2009/10	Max Arthur
Notes/Guidance :	SPI					

6.2) Borders people have good physical health and emotional well-being

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of primary school children taking up nutritious school meals	ELL	Annual	33% (2006/07)	36%	2009/10	Caroline Jackson
Notes/Guidance :						
% of schools accredited as health promoting schools	E&LL	Annual	60% (2007)	100%	December 2008.	Frances Price
Notes/Guidance :						
Smoking prevalence amongst of young people (aged 13 and 15)						
Notes/Guidance :						

School nurses trained in smoking cessation	Smoking cessation service database	Annual	75% 2006/07	100%	2008/2009	
Notes/Guidance :						
Nos of teaching staff and support agencies staff trained in SHARE (Sexual Health)			?	?		Frances Price
Notes/Guidance :						
Numbers and percentage of adults walking or cycling to work or education	Household Survey					
Accreditation awards and Borders Healthy Choices Award		Annual				
Notes/Guidance :						
Number of employers with staff travel plans	TS – Business Management	Annual	3 (2008)	5	2010	Graeme Johnstone
Notes/Guidance :						
(a) Number of suicides per 10,000 population (*24) (b) Reduce Suicide rate between 2002 and 2013 (HEAT target)	General Register Office for Scotland publish annual data on causes of death at local authority level **GROS: Causes of death** Data is available from Scottish Neighbourhood Statistics to ward level **Scottish Neighbourhood Statistics** Community Health Profiles from June 2008 will include suicides at all ages	Half-Yearly	tbc	20% reduction	2012/13	Helen Clinkscale
Notes/Guidance :	There will be difficulties using the data from SNS, as it is raw data rather than standardised rates 50% of key frontline staff trained in suicide prevention relative to the established baseline and learning levels. (This will be measured through a trajectory)					
(a) Mental health admissions (as a rate per 1000 population)(*22) (b) Reduce the number of admissions (within one year for those that have had a psychiatric hospital admission of over 7 days (HEAT target)	Information Services Division Scottish Health Statistics have data on psychiatric admissions, residents and discharges by local council area for 2000 -2005 **Admissions and discharges to mental illness specialities in Scottish Hospitals 2000 - 05**	Quarterly	132 (Dec 2004)	10% reduction	2009 (December)	

Notes/Guidance :	This data provides an incomplete picture of mental health in the community (National Indicator *22) Quarterly update : covering the preceding year					
Estimated number of people being prescribed drugs for anxiety, depression or psychosis (*23) [FSF]	Scottish Neighbourhood Statistics **SNS prescribed drugs for anxiety, depression, psychosis** Trends in rates of prescribing of mental health drugs from 1999 – 2006 will be published at the end of June 2008, and then updated annually. These will primarily be at Community Health Partnership level, but will also be on Scottish Neighbourhood Statistics. The data will be published as part of the Community Profiles Project					
Notes/Guidance :	This is a proxy indicator for the state of mental health in the community. Information is only available for 2002 and 2004. Analysis was undertaken by Information Services Division specifically for SNS.					
Number of LAAC staff and carers trained in mental health awareness	Training Database	Annual	20% 2007/08	100%	2008 December	
Notes/Guidance :						
Deaths per 1000 population by smoking related diseases (*27)	General Register Office for Scotland publish annual data on causes of death at local authority level, which cover smoking related deaths such as diseases of the respiratory system **GROS: Causes of death**					
Notes/Guidance :	This data relies on complete and accurate information on the death certificate. Please note the low level of autopsy and the potential for relevant diseases to be listed as a non-specific cause of death rather than the specific cause.					
Reduce the annual rate of increase of defined daily dose per capita of anti-depressants (NHS HEAT target)	Data is released from the prescribing payment system to ISD for analysis monthly. Accurate and complete data is available three months behind the month dispensed.	Quarterly	29.5% (June 2006)	0%	2011 (March)	
Notes/Guidance :	Number of anti-depressant DDDs per capita in year ending March 2010 is less than or equal to the number of anti-depressant DDDs per capita in year ending 2009. (This will be measured through a trajectory). Quarterly update – covering the preceding year.					

% of adults who attend smoking cessation classes who stop smoking (*53)						
Notes/Guidance :	Local data - Local authorities will need to gather this information, with their community planning partnerships, if this measure is deemed to be critical to their area.					
% of adults who receive nicotine patches who stop smoking (*53)						
Notes/Guidance :	Local data - Local authorities will need to gather this information, with their community planning partnerships, if this measure is deemed to be critical to their area.					

6.3) Alcohol & drug misuse is a reduced problem in the Borders

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Deaths per 1000 population by alcohol related diseases (*25)	General Register Office for Scotland publish information on deaths by mental and behavioural disorders due to alcohol misuse, as well as conditions related to alcohol misuse (e.g. chronic liver disease, mouth cancer) **GROS: Causes of death**					
Notes/Guidance :	This data relies on complete and accurate information on the death certificate. Please note the low level of autopsy and the potential for relevant diseases to be listed as a non-specific cause of death rather than the specific cause.					
Alcohol related hospital admissions (*26) [FSF]	Information Services Division Scottish Health Statistics provide information at health board level **Alcohol** Scottish Neighbourhood Statistics provide information on hospital admissions for alcohol misuse(rate per 100,000 population) for the periods 1999 -2002 and 2001 – 2004 **Scottish Neighbourhood Statistics**					
Notes/Guidance :	This indicator requires development, either locally by community planning partnerships or nationally, to ensure that all alcohol related incidents are captured, rather than simply alcohol related diseases – e.g. injury sustained whilst being drunk, injury sustained when attacked by someone who was drunk					

Number of offenders with access to specific alcohol programmes						Stella Everingham
Notes/Guidance :						
Achieve agreed number of screenings using the setting-appropriate screening tool and appropriate alcohol brief intervention, in line with SIGN 74 guidelines		Annual	tbc	Borders specific target?	March 2011	Julie Murray
Notes/Guidance :	The number of presentations to primary care with a potential alcohol-related diagnosis is estimated from ISD Practice Team Information (PTI) data. This suggests a potential alcohol-related presentation rate of 190 per 1000 primary care presentations. Scottish Health Survey data (with an adjustment for under-reporting). NHS Scotland will be expected to deliver 149,449 alcohol brief interventions cumulatively over the period 2008/9 – 2010/11					
Number of young people (aged 13 and 15) drinking alcohol	SALSUS					DAAT?
Number of young people (aged 13 and 15) drinking alcohol **to excess**	SALSUS					DAAT?
Damage to health due to the level of problematic drug misuse						DAAT?
Number of those misusing drug and alcohol accessing services	Scottish Drug Misuse Database					DAAT?
Notes/Guidance :						
Number of offenders who have access to Drug Treatment and Testing Orders			9 (Year?)			Stella Everingham
Notes/Guidance :						
Number of young people (aged 13 and 15) using drugs	SALSUS					DAAT?

6.4) People live independently, with supportive care whenever necessary.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
(a) Proportion of people needing care or support who are able to sustain an independent quality of life as part of the community, through	Scottish Government National Indicator HEAT target	Annual	tbc	tbc	2011	Jackie Morton

effective joint working (*29) (b) Number of older people with complex care needs receiving care at home (HEAT)	**Care Homes:** Number of people resident in Care Homes is published each year in Care Homes publication: **Care Homes** **Home Care:** Number of people receiving 10+ hours of home care (purchased of provided by a local authority is published each year in Home Care Services publication: **Home Care** **Hospital:** Hospital statistics are available from ISD Scotland: **ISD** **Learning Disability:** total known population published through "The Same As You?" Annual statistics **TSAY** **Assessments of people at risk of hospital admission:** collected in 2007/08 through Community Care Performance Reporting **PIOD**					
Notes/Guidance :	People aged 65+ with high levels of care needs is defined as people aged 65+ who are receiving 10+ hours of home care (purchased or provided by a local authority), resident in a care home or resident long-term in an NHS hospital For adults aged 16 – 65, data is available for learning disabled but not yet for other groups. A suite of 16 underpinning measures has been developed with councils and NHS partners. From April 2008 these will be promoted as the gold standard for evidencing improvement in relation to this (Community Care) indicator. **PIOD** NHS – "We will agree a baseline position with partners in 2008/09 to be followed by an agreed trajectory for 2009-11"					
Percentage of older people aged 65+ with intensive care needs receiving services at home	Scottish Government Returns - National Outcome Measures - JPIAF	Monthly	26.29% (2006/07)	30%		Elaine Torrance
Notes/Guidance :	Health are also planning to set targets for this, so need to be consistent.					

Percentage of older people aged 65+ receiving personal care at home	Scottish Government Returns - National Outcome Measures - JPIAF	Monthly	56% (2006/07)			Elaine Torrance
Notes/Guidance :						
Number of adults with learning disabilities living independently in their own tenancies	Scottish Government 'Same As You' return	Quarterly	239 (2007/08)			Elaine Torrance
Notes/Guidance :						
Number of adults with self-directed care arrangements per 1,000 population	Internal Performance measures	Monthly				Elaine Torrance
Notes/Guidance :						
Number of people able to maintain themselves at home through the receipt of Telecare services (with support)	Scottish Government Telecare return	Quarterly				Elaine Torrance
Notes/Guidance :						
Number of adults with learning disabilities living at home (or a homely environment)						
Number of care leavers with pathway plans identifying the need for support for living independently who receive it						Stella Everingham
Notes/Guidance :						

National Outcome :

7) We have tackled the significant inequalities in Scottish society.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Median earnings in £s for residents living in the local authority area who are employed (*04)	Annual Survey of Hours and Earnings (ASHE) – data available at local authority level **ASHE**					
Notes/Guidance :	Relatively small sample size therefore data needs to used with caution. The baseline should be 2007 as there was a discontinuity (a 20% cut in sample size) in 2007, which may affect comparisons before and after that date, especially at local authority level.					
Median earnings in £s for workforce based in the local authority area (*04)	Annual Survey of Hours and Earnings (ASHE) – data available at local authority level **ASHE**					
Notes/Guidance :	Relatively small sample size therefore data needs to used with caution. The baseline should be 2007 as there was a discontinuity (a 20% cut in sample size) in 2007, which may affect comparisons before and after that date, especially at local authority level.					
Median weekly earnings relative to the Scottish average – Work base	Annual - Source: ONS					
Median weekly earnings relative to the Scottish average – Resident base	Nomis official labour market statistics **Nomis labour market statistics**					
% of each household type with a net annual income of less than £10,000 per annum	Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**					
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind. The survey under-records household income. The only income recorded in the survey is that of the principal income earner and spouse. Thus, in multiple adult occupant households income can be under-reported. No adjustment is made for the number of people in a household for whom the gross income is shared amongst, so data needs to be considered by household type. Some level of decrease in the lowest band would be expected anyway due to inflation. Small changes between years may be due to sampling error.					
Number of unintentionally homeless households in settled accommodation (*43)	Scottish Government National Indicator HL1 homelessness returns by councils to	Quarterly	tbc 2006/07	86%	2009	Andrew Lowe

	the Scottish Government					
Notes/Guidance :						
Percentage of potentially homeless who do not go on to become homeless	HL1 homelessness returns by councils to the Scottish Government					
Notes/Guidance :						
Number of private rented and social rented tenants who become homeless	HL1 homelessness returns by councils to the Scottish Government					
Notes/Guidance :						
Time taken from assessment to discharge of duty for a homelessness case	HL1	Quarterly	32 weeks (2007)	10 weeks	2008	Andrew Lowe
Notes/Guidance :						
Time taken from presentation to homelessness assessment	SW – Housing & Social Work Strategy	Monthly	tbc 2006/08	28 days	2008	Andrew Lowe
Notes/Guidance :						
Number of people presenting themselves as repeat homeless	HL1	Quarterly	tbc 2007/08	5% reduction?	2008/09	Andrew Lowe
Notes/Guidance :						
Number of people assessed as statutory homeless	HL1	Quarterly	tbc 2006/07	5% reduction?	2008/09	Andrew Lowe
Notes/Guidance :						
Number of Care Leavers (under 19) who have experienced a period of homelessness in previous year						
Notes/Guidance :						

Local Outcome(s) – Summary

7.1) The Scottish Borders is a fair and inclusive place to live and work

7.2) There is a good supply of high quality affordable housing.

7.3) Fewer people's lives in the Borders will be affected by poverty.

Local Outcomes and Indicators

7.1) The Scottish Borders is a fair and inclusive place to live and work

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Equality Monitoring statistics						
Job Applicants	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Interviewees	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Appointments to post	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Staff in post	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Training	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Grievances	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Discipline	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Leavers	SBC – HR (Equalities SPI)	Annual	?	?		Lindsay Grime
Notes/Guidance :						
% pedestrian crossings equipped with facilities for disabled people	TS – Roads & Fleet	Annual		100%	2010	David Sharp
Notes/Guidance :						
Number of hate crimes (*55)	Local data - Local authorities will need to gather this information from their local Police, if this measure is deemed to be critical to their area.					
Notes/Guidance :	This indicator should potentially be developed nationally with the Police, to ensure consistency in reporting across local authority areas					

7.2) There is a good supply of high quality affordable housing.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Proportion of housing stock in social rented sector failing the Scottish Housing Quality Standard (*40)	Annual reporting by councils to the Scottish Government on progress against the council's Standard Delivery Plan. For Housing Association Stock, progress against the standard is also recorded in Annual Performance Statistical Returns.	Annual	? (2007/08)	0%	2015	Andrew Lowe
Notes/Guidance :						
Number of affordable homes (*41)	House completions data supplied by RSLs and local authorities to Housing Statistics Branch in Scottish Government and published in Housing Statistics for Scotland **http://www.scotland.gov.uk/Topics/Statistics/Browse/Housing-Regeneration/HSfS**	Annual				Andrew Lowe
Notes/Guidance :						
Rate of new house building (*42)	Scottish Government National Indicator **Housing Statistics for Scotland - New Builds**	Annual	62 units (2006/07)	100	2007/08	Andrew Lowe
Notes/Guidance :						
Number of properties below tolerable standard	House Condition Survey	Annual	Tbc (2008/09)			Andrew Lowe
Notes/Guidance :	Baseline, target and timescale to be determined					
Number of registered Private Landlords	Landlord Registration Database	Annual	tbc (2007/08)	1% increase	2008/09	Andrew Lowe
Notes/Guidance :						

Percentage of registered Private Landlords deemed to be 'fit and proper'	Landlord Registration Database	Annual	tbc (2007/08)	1% increase	2008/09	Andrew Lowe
Notes/Guidance :						

7.3) Fewer people's lives in the Borders will be affected by poverty.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Proportion of children living in households that are dependent on out of work benefits OR Child Tax Credit more than the family element (finalised awards) (*06) [FSF]	HMRC publish the number of children living in households that meet the criteria at the following link: **http://www.hmrc.gov.uk/stats/personal-tax-credits/cwtc-geog-stats.htm** To calculate the proportion of children, local authority population estimates for children aged 0-19 inclusive from GROS can be used.					
Notes/Guidance :	The proportion of children in this category is more than the proportion in income poverty, but it is considered the best proxy measure available at the current time. HMRC may change tax credit rules, eligibility and thresholds which will affect results. An increase may indicate greater uptake rather than greater eligibility.' Children' are aged 0-15 inclusive plus those aged 16-19 in full-time non-advanced education. Using a 0-19 year old denominator means that changes over time in the proportion of 16-19 in full- time non-advanced education may affect this indicator.					
Number of people experiencing multiple deprivation (*07) [FSF]	The Scottish Index of Multiple Deprivation (SIMD) **SIMD 2006** The SIMD data for Current Income for 2006 provides information for the proportion of people on low incomes **SIMD low incomes** The SIMD provides local authorities with data on the movement of datazones within their areas that are moving into and out of the lowest 15% of deprivation in Scotland. **Movement of datazones**					
Notes/Guidance :	The SIMD 2006 contains 37 indicators in seven domains. Whilst data can be provided at local authority level for each domain, the data from the seven domains cannot be aggregated to provide one measure of multiple deprivation at local authority level. This indicator requires further development.					

% of households where respondent or partner has a bank, building society or credit union account (*08)	Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**					
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind.					
% Borders population in Fuel Poverty	National Office of Statistics	Annual	tbc 2007/08	20% reduction?	2008/09	Cathie Fancy
Notes/Guidance :						
Time taken to process a Housing Benefit Claim	CR – Revs & Bens	Quarterly	25 days (2007)	23 days	2008	Jenni Clark
Notes/Guidance :						

		Annual	**7,670** Working Age Claimants	5% increase	2008/09	Andrew Lowe
		Annual	**7,550** Pension Credit claimants	5% increase	2008/09	Andrew Lowe
		Annual	**25,030** State Retirement Pension Claimants	5% increase	2008/09	Andrew Lowe
		Annual	**2,660** Attendance Allowance claimants	5% increase	2008/09	Andrew Lowe
Benefits take up		Annual	**560** Disability Living Allowance entitlement aged under 16	5% increase	2008/09	Andrew Lowe
		Annual	**10,900** families in receipt of Tax Credits	5% increase	2008/09	Andrew Lowe
		Annual	**8,700** in work affecting 15,100 children	5% increase	2008/09	Andrew Lowe
		Annual	**1,300** out of work affecting 2,400 children	5% increase	2008/09	Andrew Lowe
		Annual	**900** in work with no children	5% increase	2008/09	Andrew Lowe
Notes/Guidance :						

National Outcome :

8) We have improved the life chances for children, young people and families at risk.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of children and young people with an individual schools support plan within 4 weeks of being put on CP register.	E&LL	Annual	100% (2006/07)	100%	2008/09	Margaret Macintosh
Notes/Guidance :	Maintain current level					

Local Outcome(s) – Summary

8.1) Children grow up in a safe, homely environment

8.2) Looked After and Accommodated Children and Young People have the same life chances as others

Local Outcomes and Indicators

8.1) Children grow up in a safe, homely environment

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of children on the Child Protection Register who have been registered previously						
Notes/Guidance :						
Proportion of local authority areas receiving positive child protection inspection reports (*37)	Scottish Government national indicator Local authorities will need to gather this information locally if deemed to be critical to their area, until data is published nationally					
Notes/Guidance :	The baseline will be available once one full cycle of Local Authority area inspection reports are published by the end of August 2009.					
Number of Child Protection conferences which						

take place within timescales set out in Child Protection guidelines						
Notes/Guidance :						
Number of Juvenile Liaison Officer (JLO) referrals made with regards to children being present when police respond to a domestic abuse incident.	L&B Police	Annual	? 2006/07	10% reduction	2011	Domestic Abuse Working Group
Notes/Guidance :						

8.2) Looked After and Accommodated Children and Young People have the same life chances as others

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Proportion of Looked After Children in family-based placements compared to those in residential placements						
Notes/Guidance :						
% of 16-17 year olds leaving care with SCQF level 3 or better in English and mathematics	E&LL	Annual	38% (2006/07)	40%	2009/10	Nick Balchin
Notes/Guidance :	SW have put forward a 2006/07 baseline actual of 54%					
S4 LAC attaining SCQF level 3 or better in English and mathematics	E&LL	Annual	47% (2006/07)	49%	2009/10	Nick Balchin
Notes/Guidance :						
% level of school attendance for Looked After Children	E&LL	Annual	88% (2006/07)	90%	2009/10	Nick Balchin
Notes/Guidance :	SW have proposed that this data is collected monthly					
Exclusions of Looked After Children						Stella Everingham
Notes/Guidance :						

Number of placement moves of Looked After Children during one 'looked after' episode						Stella Everingham
Notes/Guidance :						
Children in permanent placements within 12 months of becoming looked after away from home						Stella Everingham
Notes/Guidance :						
Number of LAAC accommodated within Scottish Borders						Stella Everingham
Notes/Guidance :						

National Outcome :

9) We live our lives safe from crime, disorder and danger.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of adult residents stating they feel 'very safe' or 'fairly safe' when at home alone at night (*32) [FSF]	Household survey Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**	Annual	63% (2007)	65%	2009/10	
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind. The Scottish Crime and Justice Survey collects data on fear of crime, but it isn't available below Police Force level.					
% of adult residents stating they feel 'very safe' or 'fairly safe' when walking alone in the local neighbourhood after dark (*32) [FSF]	Household survey Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**	Annual	67%	70% (Paula 69%?)	2009/10	
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind. The Scottish Crime and Justice Survey collects data on fear of crime, but it isn't available below Police Force level.					
Number of developments achieving 'Secure by Design' award	Lothian and Borders Police	Annual	2007	?	2008	
Notes/Guidance :						

Local Outcome(s) – Summary

9.1) We have the lowest crime rate in Scotland

9.2) Our individuals and communities can live together free from the fear of antisocial behaviour

9.3) The dangers faced by our communities do not result in serious harm

9.4) Scottish Borders vulnerable residents will be protected from abuse and neglect

Local Outcomes and Indicators

9.1) We have the lowest crime rate in Scotland

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Volume and rate of recorded crimes and offences per 10,000 population Crimes and offences are categorised as: • Group 1 – Crimes of violence which includes murder, attempted murder, serious assault, robbery and assault with intent to rob, cruelty to children and threats and extortion • Group 2 – crimes of indecency which includes rape, indecent assault, lewd and libidinous practices • Group 3 – Crimes of dishonesty which includes thefts (housebreaking or opening lockfast places), thefts of and from motor vehicles and fraud • Group 4 – Vandalism, fire-raising and malicious conduct which includes vandalism, malicious mischief, fire-raising and reckless conduct [FSF] • Group 5 – other crimes which includes all drugs offences, bail offences and crimes against justice such as perjury • Group 6 – offences (miscellaneous) which includes relatively minor offences such as petty assault and breach of the peace, racially aggravated conduct or harassment • Group 7 – offences (road traffic) which includes road traffic offences such as speeding, seat belt offences, motor vehicle defects, conditional offers, tickets issued by camera safety partnerships (or force equivalent) and Vehicle Defect Rectification Scheme notices (*33)	Data will be extracted mostly from the Recorded Crime systems of individual police forces. Frequency of reporting is cumulative quarterly reporting i.e. April to June, April to Sept etc for the reporting periods ending June, September, December and March to the ACPOS Performance Management Business Area and annually to the Scottish Government. **Recorded crime statistics**					

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Notes/Guidance :	This indicator has been changed to reflect the relevant indicator in the Scottish Policing Performance Framework Not all crimes and offences will be recorded on force crime systems but will be made available via an auditable source. Crimes recorded by the British Transport Police in Scotland, Ministry of Defence Police and the Civil Nuclear Constabulary are specifically excluded. The level of crime reported to the police is less than the actual level of crime committed because of under-reporting.					
Percentage of criminal cases dealt with within 26 weeks (*34)	Scottish Government National Indicator The Scottish Government, using data supplied from Crown Office and Procurators Fiscal Service (COPFS) case management system. Quarterly reporting for periods ending June, September, December and March to the ACPOS Performance Management Business Area for internal use. Annual reporting through force public performance reporting arrangements and Her Majesty's Inspectorate of Constabulary for Scotland Annual Report.					
Notes/Guidance :	The indicator is defined as the percentage of Sheriff Summary and District Court cases disposed of within 26 weeks of date of earliest caution and charge for any accused in the case, by the month that the case is first closed. "Disposal" is defined as the latest date of verdict for any accused in the case					
Number of persistent young offenders per 10,000 relevant population (*35)	Scottish Children/s Reporter Administration provides data on children referred on offence grounds and as persistent young offenders in each local authority area, in its annual reports **SCRA Annual Reports**					
Notes/Guidance :						
Rates of domestic abuse incidents per 10,000 population (*36)	Scottish Government publish annual data by local authority on rates of domestic abuse incidents reported by the Police per 100,000 of the population. Data is readily available since 1999-2000. To calculate the rate per 10,000 population, move a decimal place using the published figures.					

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
	Rates of domestic abuse incidents					
Notes/Guidance :	The indicator has been changed from rates per 100,000 population to rates per 10,000 population to reflect the indicator in the Scottish Policing Performance Framework. This is a proxy measure for violence against women and the Scottish Government will be exploring further measures on this					
Percentage of domestic abuse repeat incidents	LB Police Scottish Government crime stats	Annual	58% (2006/07)	56%	2010/11	Domestic Abuse Working Group
	National baseline 2006/07 (55%)					
Re-conviction rate of adult offenders				2% reduction?	2011	Stella Everingham
Notes/Guidance :						

9.2) Our individuals and communities can live together free from the fear of antisocial behaviour

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of recorded Anti-social Behaviour (ASB) incidents per 1000 population	ASB Unit Database	Annual	2006/07			
Notes/Guidance :						
Number of people witnessing or experiencing ASB	Household Survey	Annual	40% 2006/07	35%	2010/11	
Notes/Guidance :						
Number of ASBO's prevented through early intervention	Anti Social Behaviour	Quarterly	228 (2006/07)	5% reduction	?	Andrew Lowe
Notes/Guidance :						
Number of noise complaints	ASB Unit	Quarterly	27 (2006/07)			Andrew Lowe
Notes/Guidance :						
Number of Rowdy Behaviour complaints	ASB Unit	Quarterly	177 (2006/07)	5% reduction	?	Andrew Lowe
Notes/Guidance :						
Number of intimidation/harassment complaints	ASB Unit	Quarterly	87 (2006/07)	5% Reduction	?	Andrew Lowe
Notes/Guidance :						
Use of the mediation service						Andrew Lowe
Notes/Guidance :						

9.3) The dangers faced by our communities do not result in serious harm

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of persons killed or injured in road accidents per million vehicle kilometres This covers: • The number of persons (including children) killed or seriously injured per million vehicle kilometres • The number of children killed or seriously injured per million vehicle kilometres • The number of persons slightly injured per million vehicle kilometres (*38)	Scottish Government The indicator can be calculated at local authority level using the figures contained in tables 40 and 41 **Road Accidents Scotland**					
Notes/Guidance :	The indicator has been changed to reflect the indicator in the Scottish Policing Performance Framework.					
Number of people killed or seriously injured on Borders roads		Quarterly	114 (2004/05)	77 69	2008/09 2009/10	David Sharp
Notes/Guidance :						
Accidents involving Council vehicles	SBC insurance records	Annual	158 (2006/7)	112	2008/09	John Martin
Notes/Guidance :						
% occasions precautionary salting routes completed before formation of ice	TS – Roads & Fleet	Annual			2009	Colin Ovens
Notes/Guidance :						
% principal roads SCRIM surveyed in current year at or below investigatory level	TS – Roads & Fleet	Annual			2009	Colin Ovens
Notes/Guidance :						
Incidence of home fires resulting in death and injury (*39)	Scottish Government – information is only available at brigade level **Fire Statistics**					
Notes/Guidance :						
Number of people attending Accident and Emergency (BGH) as a result of an accident in	NHS Borders	Annual	2,250 2005/06			

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
the home						
Notes/Guidance :						
Percentage of registered sex offenders who are reconvicted whilst subject to MAPPA						Stella Everingham
Notes/Guidance :						
Number of Building enforcement notices issued	PED-Building Standards		? 2007	109	?	Douglas Thomson
Notes/Guidance :						

9.4) Scottish Borders vulnerable residents will be protected from abuse and neglect

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of adults kept safe through the use of Adult Protection guidelines	Adult Protection Committee reports					Elaine Torrance
Notes/Guidance :						
Number of people who received an appropriate adults service (?)	Appropriate Adults Scottish Network Database					Elaine Torrance
Notes/Guidance :						
Number of Guardianship applications (?)	Internal Performance measure					Elaine Torrance
Notes/Guidance :						

National Outcome :

10) We live in well-designed, sustainable places where we are able to access the amenities and services we need.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of public service buildings suitable and accessible to people with disabilities	TS – Property & Facilities Mgt	Quarterly	83% (2007)	85%	2008	Andrew Drummond-Hunt
Notes/Guidance :						
% pedestrian crossings equipped with facilities for disabled people	TS – Roads & Fleet	Annual		100%	2010	David Sharp
Notes/Guidance :						
% public services available online						
% satisfaction with hours of opening (SBC services)	Household survey					
Geographical Access to Services (SIMD)	Rural Services Audit	5 yearly	? 2008	?	?	Bea Nichol
Ensure that anyone contacting their GP surgery has guaranteed access to a GP, nurse or other health care professional within 48 hours (HEAT target)	To be measured from Directly Enhanced Services (DES) payments to GP Practices; data available from ISD/ Practitioner Services Division (PSD).	Quarterly	100% (2007)	100%	2011	Costas Kontothanassis
Notes/Guidance :	The measure is percentage of practices, in a HB area, claiming to meet the requirements for the DES payment.					
Play areas meeting EU Standards	TS - Environmental Services	Annual	41% (2007)	45%	2010	Jason Hedley
Notes/Guidance :						
No. of towns and villages entering floral gateway competitions	TS - Environmental Services	Annual	21 (2007)	23	2009	Jason Hedley
Notes/Guidance :						
Cleanliness index (SPI)	TS – Roads & Fleet	Quarterly	72% 2006/07		2008/09	Ross Sharp-Dent
Notes/Guidance :						

Access to Education services	E&LL	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Access to shops	Development Plan	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Access to open space/countryside	Development Plan	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Access to bus routes	TS	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Access to safe cycle routes	TS	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Access to recreation facilities	E&LL	Annual	? 2008	?	?	
Notes/Guidance :	Proposed by PED					
Area of open space protected through the Local Plan	Greenspace Strategy	5 yearly	? 2008	?	2009	Trish Connolly
Notes/Guidance :	Proposed by PED					

Local Outcome(s) – Summary

10.1) Development will respect the character of the Borders's built and natural environment.

Local Outcomes and Indicators

10.1) Development will respect the character of the Borders's built and natural environment.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Design awards entries	Countryside and Heritage	Every 2nd year	? 2007	?	2009	Andy Millar
Notes/Guidance :						
Number of planning refusals for design reasons	Development Control	Annual	? 2007	?	2008	John Hayward
Notes/Guidance :						
Design quality of new development	Survey	Annual	? 2008	?	2009	Brian Frater
Notes/Guidance :						

National Outcome :

11) We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of adult residents stating their neighbourhood as a 'very good' or 'fairly good' place to live (*31) [FSF]	Scottish Household Survey – results for all local authorities are available every two years and for the larger local authorities every year. **SHS local authority analysis**					
Notes/Guidance :	This survey has a limited sample size for the smallest local authorities (500 households over 2 years for the smallest). The data should be used with the associated standard errors borne in mind. Due to the small sample size at local authority area level, local authorities may wish to supplement this data with a local survey.					
Environmental Crimes						
Number of fly-tipping incidents (to be defined)	Environmental Agency "Fly Capture" national database				2009	Graham Prentice
Dog fouling (to be defined)	TS – Environmental Services				2009	Graham Prentice
Perception of dog-fouling problem in local area	Household survey					
Notes/Guidance :						

Local Outcome(s) – Summary

11.1) Our communities are confident, capable and vibrant

11.2) The Borders has a strong diverse social economy.

11.3) Volunteering is a natural part of people's lives

<u>Local Outcomes and Indicators</u>

11.1) Our communities are confident, capable and vibrant

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of community groups accessing national Lottery funding up to £10,000	Local Data		102 (2006/07)	110	2008/09	Jean Robertson
Value of funding up to £10,000 granted	DCMS (Department for Culture Media and Sport)		£548,864		2008/09	Jean Robertson
Notes/Guidance :						
Number of community groups accessing National Lottery funding over £10,000	Local data		6 (2006/07)	10	2008/09	Jean Robertson
Value of funding over £10,000 granted	DCMS (Department for Culture Media and Sport)		£515,470		2008/09	Jean Robertson
Notes/Guidance :						
Number of community groups accessing SBC Community Grant Scheme	Local Data		87 (2006/07)	95	2008/09	Jean Robertson
Value of community grant funding granted	Local Data				2008/09	Jean Robertson
% Take-up of Community grant monies	Local Data		84% (2006/07)		2008/09	Jean Robertson
Notes/Guidance :						

Number of community groups supported by local CVS or Council						
Notes/Guidance :						
Number of self-directed packages of care for children						Stella Everingham
Notes/Guidance :						
Number of self-directed packages of care for adults						Stella Everingham
Notes/Guidance :						
% of budget devolved to Area Committees						
Notes/Guidance :						

11.2) The Borders has a strong diverse social economy.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of Social Enterprises	Economic Development	Every 3rd year	? 2007	2	?	Marion Oates
Notes/Guidance :	Growth of 2 new social enterprises per annum					
Number of employees in social enterprises						
Notes/Guidance :	PED : Not possible to measure, often self employed					
Turnover of Social economy						
Notes/Guidance :	PED : Not possible to measure - however, National Indicator #13					

11.3) Volunteering is a natural part of people's lives

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of registered volunteers						VS liaison group?
Number of Voluntary Orgs						VS liaison group?
% of people who say they volunteer	Household Survey					VS liaison group?

National Outcome :

12) We value and enjoy our built and natural environment and protect it and enhance it for future generations.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner

Local Outcome(s) – Summary

12.1 The Borders retains a rich well used natural environment and health biodiversity
12.2 Our historic building, monuments and environment are protected and managed.

Local Outcomes and Indicators

12.1) The Borders retains a rich well used natural environment and health biodiversity

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
LBAP action plan targets	LBAP	Annual	? 2008	?	2009	Andy Millar
Notes/Guidance :						
% core paths clear for public enjoyment	Countryside and Heritage	Annual	2008	100%	2009	Andy Millar
Notes/Guidance :						
Usage of Core Path network		Annual	2007		2008	Andy Millar
Notes/Guidance :						

Number of participants taking part in guided walks	SBC Rangers	Annual	2007	?	?	John Dent
Notes/Guidance :						
Number of Community Service projects which enhance the natural environment						Stella Everingham
Notes/Guidance :						
% Woodland cover	Forestry Commission National Inventory of Forests & Woodlands	Annual	18.5% 1999	19% (25%?)	2009	Andy Millar
Notes/Guidance :						

12.2) Our historic building, monuments and environment are protected and managed

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of Conservation Areas with up to date character appraisal	Countryside and Heritage	Annual	? 2008	100%	2013	Andy Millar
Notes/Guidance :						
Number of buildings on buildings at risk register	Countryside and Heritage	Annual	? 2008	2pa	2009	Andy Millar
Notes/Guidance :						

National Outcome :

13) We take pride in a strong, fair and inclusive national identity.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Borders residents are proud of the Borders	Household survey	Annual	tbc (2007/08)			
Notes/Guidance :	New question inserted into 2007/08 Household survey					
Citizenship / curriculum for excellence indicators?	Glenn Rodger					

Local Outcome(s) – Summary

13.1) Borders culture and sporting achievement is celebrated and valued

13.2) Migrant workers are welcomed in the Borders

Local Outcomes and Indicators

13.1) Borders culture and sporting achievement is celebrated and valued.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Number of attendances at identified arts and theatre venues	E&LL	Annual	2008-2009			Iain MacAulay
Notes/Guidance :						
Number of attendances at identified cultural festivals and events	E&LL	Annual	2008-2009			Iain MacAulay
Notes/Guidance :						
Visitor numbers to events	Economic Development / Event Scotland / Visit Scotland	Annual	? 2007	?	2008	Marion Oates

Notes/Guidance :						
Number of businesses using OSB on promotional material						
External brand awareness						
Borders Sporting Hall of Fame?						
Number of Borders athletes recognised/perceived as being Top 10 in their field						

13.2) Migrant workers are welcomed to the Borders

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% employers offering awareness training on migrant workers			?	?	?	Andrew Lowe
Notes/Guidance :						

National Outcome :

14) We reduce the local and global environmental impact of our consumption and production.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner

Local Outcome(s) – Summary

14.1) Households, communities and employers reduce and recycle waste.

14.2) Households, communities and employers reduce energy consumption and use renewable energy

14.3) Our businesses, public sector and residents procure their goods and services locally (where possible)

14.4) The public sector leads on climate change mitigation and adaptation.

Local Outcomes and Indicators

14.1) Households, communities and employers reduce and recycle waste

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Tonnage of municipal waste collected per 1,000 population (*45)	Scottish Environment Protection Agency **SEPA rolling figures**	Annual				Ross Sharp-Dent
Notes/Guidance :	A potential development of this indicator would be to measure the waste generated by the local population					
Tonnage of biodegradable municipal waste landfilled (*46)	Scottish Environment Protection Agency **SEPA rolling figures**	Annual	52,794			Ross Sharp-Dent
Notes/Guidance :						
Percentage of municipal waste landfilled	Audit Scotland **Audit Scotland** SBC Env. Services	Annual	71.7% (2006/7)	60%	2009	Ross Sharp-Dent

Notes/Guidance :						
Tonnage of municipal waste incinerated (*47)	Scottish Environment Protection Agency **SEPA rolling figures**	Annual	0			Ross Sharp-Dent
Notes/Guidance :						
Proportion of municipal waste recycled (*48)	Scottish Environment Protection Agency **SEPA rolling figures**	Annual	28.3% (2006/7)	40%	2009	Ross Sharp-Dent
Notes/Guidance :						

14.2) Households, communities and employers reduce consumption increase use of renewables

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Renewables Indicators						
Energy saved in SBC premises	TS	Annual	2007	?	2008	TS
Notes/Guidance :	Proposed by PED					
% Roads works by tonnage undertaken with recycled and secondary aggregates	TS – Roads & Fleet	Annual			2009	Kenny Hastings
Notes/Guidance :						

14.3) Our businesses, public sector and residents procure their goods and services locally (where possible)

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% of SBC food sourced locally (Scotland & Northumberland)	TS – Catering & Cleaning				2009	Vivianne Buller
Notes/Guidance :						

% goods/services procured locally						
Notes/Guidance :						
% weekly shopping done on the local high street	Household survey	Annual	tbc 2007/08			
Notes/Guidance :						
% Christmas shopping bought in the Borders	Household survey	Annual	tbc 2007/08			
Notes/Guidance :						

14.4) The public sector leads on climate change mitigation and adaptation.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Council area's ecological footprint (*49)	Not yet available					
Notes/Guidance :	This indicator is currently being developed by the Improvement Service, local authorities, the Scottish Government and other agencies as part of the Local Footprints Project					
CO_2 emissions per employee for Scottish Borders Council	Baseline & Forecasting Tool and Value at Stake for UK Local Authorities (Carbon Trust)	Annual	4.11 (2006/07)	3.99 (2009/10)		Les Douglas
Notes/Guidance :	Equivalent to 1.5% reduction per year?					
Number of Flood Prevention Schemes Implemented	TS – Major Projects		11 (2007/8)	1 per annum		Paul Frankland
Notes/Guidance :						

National Outcome :

15) Our public services are high quality, continually improving, efficient and responsive to local people's needs.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Notes/Guidance :						

Local Outcome(s) – Summary

15.1) Our services will be user focused, provide choice, and be joined up
15.2) We will provide high quality and innovative services
15.3) Efficiency and productivity are embedded in public service provision
15.4) All Community Planning Partners are exemplary employers.

Local Outcomes and Indicators

15.1) Our services will be user focused, provide choice and be joined up

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
The number of people waiting more than 6 weeks to be discharged from hospital into a more appropriate care setting will be reduced to zero (HEAT target)		Monthly	8 (April 2007)	0	2008 (ongoing)	Jackie Morton
Notes/Guidance :	SW baseline is 3 for 2006/07 as opposed to Health's 8					
Number of completed assessment within the single shared assessment framework (sw/health)	Scottish Government Return - JPIAF					Andrew Lowe
Notes/Guidance :						

Number of unplanned hospital admissions	Telecare Returns	Quarterly				Elaine Torrance
Notes/Guidance :						
Number of care home admissions	Telecare Returns	Quarterly				Elaine Torrance
Notes/Guidance :						
Number of emergency bed days in acute specialties for older patients aged 65+ per 100,000 population	Scottish Government Returns - National Outcome Measures - JPIAF					
Notes/Guidance :						
Number of people aged 65+ admitted as an emergency twice or more to acute specialities per 100,000 population	Scottish Government Returns - National Outcome Measures - JPIAF					
Notes/Guidance :						
Number of completed integrated assessments and action plans for children and young people (sw, education, health, police, vol sector)	CYPPP	Annual	tbc (2008/09)		2008/09	Colin Easton
Notes/Guidance :	IAF systems and processes tested in five key operational areas. Target that all children and young people's service practitioners using new IAF processes					
% of Social Work staff working in joint services	Internal performance measure					Elaine Torrance
Notes/Guidance :						
% of delayed discharges within the six week delayed discharge planning period (*30)	Information Services Division Scottish Health Statistics **Delayed discharge**	Quarterly				
Notes/Guidance :	SW – indicate this can be a quarterly update Delayed discharges are currently counted on a snapshot basis and are therefore not generally considered as a rate per hospital admission. The indicator is based on the HEAT target of no-one being delayed for more than the six-week delayed discharge planning period.					
SB Local indicator – Recorded response time within 3 days	SB Local Records	Annual	90% (2006/7)	90%	2009	Craig Blackie

Notes/Guidance :	Maintain Against increasing requests					
SB Local indicator – Recorded response time within 5 days	SB Local Records	Annual	96% (2006/7)		2009	Craig Blackie
Notes/Guidance :	Maintain Against increasing requests					
Public awareness of SB Local	Household survey	Annual	20% (2006/7)		2009	Craig Blackie
Notes/Guidance :						
Waiting times and waiting list numbers – type of operations						
The maximum wait from urgent referral to treatment for all cancers will be 2 months (HEAT target)	NHS Borders Local Delivery Plan HEAT Target: The maximum wait from urgent referral to treatment for all cancers is two months Regional Cancer Network data	Quarterly	95.7% (June 2007)	100%	2011	Phillip Lunts
Notes/Guidance :	Percentage of patients treated within 62 days of urgent referral (This will be measured through a trajectory)					
No patient will wait longer than 15 weeks from GP referral to a first outpatient appointment (HEAT target)		Monthly	tbc	15 weeks	2009	Rachel Bacon
Notes/Guidance :	Number of outpatients waiting over 15 weeks at month end census, GP/GDP referrals only(This will be measured through a trajectory). Monthly update - Time lag of 22 days.					
No patient will wait longer than 15 weeks from GP referral to a first inpatient/daycase appointment (HEAT target)		Monthly	tbc	15 weeks	2009	Rachel Bacon
Notes/Guidance :	Number of inpatients/day cases waiting over 15 weeks at month end census. (This will be measured through a trajectory). Monthly update - Time lag of 22 days.					
No patient will wait longer than 6 weeks for one of the 8 key diagnostic tests		Monthly	2 (October 2007)	0	2009	Phillip Lunts
Notes/Guidance :	Number of patients waiting over 6 weeks for : MRI Scan/CT Scan/barium studies/ultrasound non-obstetric / gastroscopy /sigmoidoscopy/ colonoscopy/ cystoscopy (This will be measured through a trajectory). Monthly update (Time lag of 1 month)					
No patient will wait more than 4 hours from arrival to admission, discharge or transfer for accident and emergency treatment		Monthly	99% (Sept 2007)	100%	2011	Rachel Bacon
Notes/Guidance :	The percentage of patients seen waiting no more than 4 hours from arrival to admission, discharge or transfer for accident and emergency treatment. (This will be measured through a trajectory)					

Number of service users & carers involved in planning and developing services						Elaine Torrance
Notes/Guidance :						
Percentage of transactions dealt with at first point of contact		Quarterly	?	80%	?	James Lamb
Notes/Guidance :						
Percentage of services available on a self-service basis						James Lamb
Notes/Guidance :						

15.2) We will provide high quality and innovative services

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
% satisfaction with Scottish Borders Council	Household Survey					
Percentage of Care Commission reports which demonstrate high quality						Elaine Torrance
Notes/Guidance :						
SWIA report indicates level of high quality services						Andrew Lowe
Notes/Guidance :						
Calls to SBC answered within 5 rings			? 2007/08?	100%	?	James Lamb
Notes/Guidance :						

Letters, faxes and e-mails (including complaints) sent to SBC acknowledges within 5 days			? 2007/08?	100%	?	James Lamb
Notes/Guidance :						
Letters, faxes and e-mails (including complaints) sent to SBC replied to within 20 days			? 2007/08?	100%	?	James Lamb
Notes/Guidance :						

15.3) Efficiency and productivity are embedded in public service provision

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Council Tax – Percentage Collected	CR – Revenues & Benefits	Annual	96.8% (2006/07)	96.7%	2007/08	Jenni Clark
Notes/Guidance :						
Invoice Payment – percentage paid within 30 days	CR – Financial Administration	Monthly	74% (2006/07)	80%	2007/08	Alan Bowman
Notes/Guidance :						
Processing Accuracy – Benefit Claims	CR – Revenues & Benefits	Quarterly	95% (2006/07)	96%	2007/08	Jenni Clark
Notes/Guidance :						
% of efficiency savings of total revenue – going into front line services.						
Notes/Guidance :						
All liquor licence applications will be determined in accordance with the timescales within the Licensing (Scotland) Act 2005	CR – Legal Services	Annual	tbc 2008/09	100%	2008	Ian Wilkie / Anne Isles
Notes/Guidance :						

Percentage of services with online payment capability						James Lamb
Notes/Guidance :						
Percentage of overall payments made online						James Lamb
Notes/Guidance :						
Reduce the Council's office accommodation space				40% Reduction		Andrew Drummond-Hunt
Notes/Guidance :						

15.4) All Community Planning Partners are exemplary employers.

Indicator(s)	Source	Frequency of Update	Baseline (baseline year)	Target	Timescale	Owner
Attainment of Investors in people (IIP) status	SBC CR-HR.	Annual	70% (2007/08)	100%	2008	Peter Clifford
Flexible working – successful applications processed as a % of total workforce eligible for flexible working	SBC CR-HR	Quarterly			2009	Lindsay Grime
Employee satisfaction	SBC CR-HR	Two-Years			2011	Lindsay Grime
Staff Turnover	SBC CR-HR	Quarterly				Tracey Logan

	NHS (SWISS system)	Monthly	4.7% (Oct 2007)	4%	2009	
	SBC – Staff	Annual	5.2% (2006/07)	4.5%	2008	Anne Strong
Absence rates	SBC - Teachers	Annual	3.3% (2006/07)			Anne Strong